



Ministry of Culture
Government of India

राष्ट्रीय
विज्ञान केन्द्र
गुवाहाटी

NSCG



NATIONAL SCIENCE CENTRE, GUWAHATI
(A Unit of National Council of Science Museums)
Ministry of Culture, Govt. of India

Ref. I-11012/3/GH/NSCG/4 (45) - **3597**
From: Store & Purchase Section

Dated: 4th October, 2024

To
M/s YUGASA SOFTWARE LABS PVT. LTD.,
201, Bhawna CGHS, Sector 43,
Gurgaon, Haryana 122009
Email: vivek@yugasa.com
Contact No. +91 8800332227 (M)

By E-mail

Sub: Letter of Intent for Implementation of Chatbot based Cashless Online Ticketing System at National Science Centre Guwahati strictly as per the Technical Specification, Scope of Work and Terms & Condition of NIT document

Ref: 1. Our e-Tender Tender ID No.2023_NCSM_745538_1 and Tender reference No. TS/NSC/GHY/2024-25/4(45)-02 and
2. Your Technical Bid and Financial Bid submitted through CPP Portal.

Dear Sirs,

With reference to the above, I am directed to place a Work Order (WO) / Letter of Intent (LOI) with you for Implementation of Chatbot based Cashless Online Ticketing System at National Science Centre Guwahati strictly as per the Technical Specifications, Terms & Conditions, Scope of Contract, Scope of Work, Completion Time, Terms of Payment, Defect Liability Period, Penalty Clause etc. strictly as per the NIT No. TS/NSC/GHY/2024-25/4(45)-02 at your tendered amount of **Rs. 1.5 per ticket** (i.e., 12,00,000/- for minimum 8,00,000 tickets annually) plus GST@18% (BOQ copy enclosed).

Terms & Conditions: -

1. Completion time: The entire developmental work (necessary software/app development, cloud space hiring, device management and other necessary works etc.) has to be completed within a period of 30 (THIRTY) days from the date of issue of this WO / LOI in which the mobilisation time period is also included. There will be a 15 days trial run of the freshly developed Chatbot based Cashless Online Ticketing System. The date of commencement of work would be reckoned as the date of issue of this WO / LOI. The work has to be completed in all respects without any compromise in the quality or workmanship.

2. Tenure and validity of contract: Initially 03 months on trial basis; thereafter extended for 09 months' subject to satisfactory performance of the agency/successful Tenderer/Bidder.
The contract may be renewed on year-to-year basis based on the satisfactory performance (to be decided by the competent authority). The service cost for each subsequent year will be decided on mutual consent.

3. Security Deposit: A security deposit of minimum 3% of the annual value of contract (3% of Rs. 14,16,000.00 i.e., Rs. 42,480/-) to be deposited by the Agency either in the form of electronic transfer mode i.e., NEFT/RTGS or through demand draft/pay order drawn in favor of 'NATIONAL SCIENCE CENTRE payable at GUWAHATI within 7 days of submission of the consent. The security deposit retained with the council shall be released after successful completion of contract period. No interest shall be paid for the security deposit retained with the council.

4. Payment Terms: Please note that payment shall be made on monthly basis (as per the details given in NIT).

5. Statutory deductions: The Tax Deduction at Source (TDS) shall be affected, as and when applicable, as per the provisions of Income Tax Act, as amended from time to time and a certificate to this effect shall be provided by this Office.

6. Submission of Consent: In this context, you are required to submit the copy of the WO / LOI duly signed and official stamp on all the pages as a token of acceptance of the same within 3 (three) days from the date of issue of this WO / LOI.

You are further required to submit the following within 7 days from the date of issue of this WO / LOI:

- Work Plan for Implementation of Chatbot based Cashless Online Ticketing System at National Science Centre Guwahati from commencement to completion of the work within the stipulated completion time.
- Scheme for manpower deployment at National Science Centre, Guwahati.
- Please note that all terms and conditions are as per the NIT document.

Thanking you,

Yours faithfully,

Rajarshi
04/10/24

(Rajarshi Bhattacharjee)
Education Officer A
(Addl: In charge S & P)

Encl: As above

राष्ट्रीय विज्ञान केन्द्र, गुवाहाटी

जवाहर नगर, खानापाड़ा, गुवाहाटी - 781022

फोन नंबर: 0361-3517572, वेबसाइट: www.rscguwahati.gov.in

ई-मेल: director_nezone@ncsm.gov.in / guwahatirsc@gmail.com

NATIONAL SCIENCE CENTRE, GUWAHATI

Jawahar Nagar, Khanapara, Guwahati - 781022

Phone: 0361-3517572, Website: www.rscguwahati.gov.in

E-mail: director_nezone@ncsm.gov.in / guwahatirsc@gmail.com

Tender Inviting Authority: Director, NSC, Guwahati

Name of Work: Implementation of 'Chatbot based Cashless Online Ticketing System' at National Science Centre, Guwahati

Contract No: T/NSC/GHY/2024-25/4(45)-02

Name of the Bidder/ Bidding Firm / Company :

Yugasa Software Labs Pvt Ltd

PRICE SCHEDULE (DOMESTIC TENDERS - RATES ARE TO GIVEN IN RUPEES (INR) ONLY)																
(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)																
NUMBER #	TEXT #	TEXT #	TEXT #	NUMBER #	NUMBER #	TEXT #	NUMBER #	NUMBER	NUMBER #	NUMBER #	NUMBER #	NUMBER #	NUMBER #	NUMBER #	NUMBER #	TEXT #
Sl. No.	Item Description	Item Code / Make	Quantity	Units	BASIC RATE in Figures To be entered by the Bidder in Rs. P	GST Amount in INR Rs. P	TOTAL AMOUNT Without Taxes col (13) = (4) x (7) in Rs. P	TOTAL AMOUNT With Taxes col (14) = sum (8) to (13) in Rs. P	TOTAL AMOUNT in Words							
1	2	3	4	5	7	9	13	14	15							
1	Service Charge against Ticket Price															
1.01	Service Charge against Ticket Price (N B - Minimum yearly ticket 8 lakhs) It should include the following (i) All applicable charges during the initial stage of implementation (ii) Implementation of Ticket Validation Mechanism (Device or online/offline app based) (iii) Wage of the technical manpower to be stationed at NSCG by the Agency	Item1	800000.00	No.		1.50	216000.00	1200000.00	1416000.00	INR Fourteen Lakh Sixteen Thousand	Only					
Total in Figures		1200000.00 1416000.00 INR Fourteen Lakh Sixteen Thousand Only														
Quoted Rate in Words		INR Fourteen Lakh Sixteen Thousand Only														

Ref: Antdbr
09/11/2024