

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	18-10-2025 16:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	18-10-2025 16:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	160 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Gujarat
विभाग का नाम / Department Name	Agriculture And Co-operation Department Gujarat
संगठन का नाम / Organisation Name	Sardarkrushinagar Dantiwada Agricultural Universit
कार्यालय का नाम / Office Name	Comptroller
वस्तु श्रेणी / Item Category	Bus Hiring Service - Short Term - Outstation; more than 52; Deluxe (DLX); 300
अनुबंध अवधि / Contract Period	13 Day(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	10 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है / Past Experience of Similar Services required	Yes
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Exemption for Turnover	Yes Partial Turn over value - 5 (in lakhs)
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Exemption for Turnover	Yes Partial Turn over value - 5 (in lakhs)
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	275000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	3

(a). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

DDO CBSH SDAU

Principal and Dean, College of Basic Science and Humanities, SARDARKRUSHINAGAR DANTIWADA AGRICULTURAL UNIVERSITY, Sardarkrushinagar-385506, GUJARAT
(Sdau Fund Account)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.
7. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1

v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:[1759834446.pdf](#)

Bus Hiring Service - Short Term - Outstation; More Than 52; Deluxe (DLX); 300 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Outstation
Vehicle Seating Capacity	more than 52
Comfort Category	Deluxe (DLX)
Per Day KM(s) Usage	300
Per Day Hr(s) Usage	12
Fuel Type	Diesel
Year of Vehicle Model	2021
Bio-Toilet Required	No
Freezer System Required in bus	Not Required
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Night/Outstation Charges in Rs.	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Buses Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Yogeshkumar Patel	385506,DEAN, COLLEGE OF BASIC SCIENCE AND HUMANITIES, SARDARKRUSHINAGAR DANTIWADA AGRICULTURAL UNIVERSITY, SARDARKRUSHINAGAR	1	<ul style="list-style-type: none">Number of Days during Contract Period for which service is required : 13

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

4. **Generic**

WORLD BANK TERMS AND CONDITIONS: Special Terms and Conditions as defined by world bank at [click here](#) will also be applicable. APPLICABLE ONLY IN CASE OF WORLD BANK FUNDED PROJECTS.

5. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

6. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

SDAU Fund Account
payable at
SBI DANTIWADA

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

7. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

**ADDITIONAL TERMS AND CONDITIONS FOR INVITATION TO BID AND INSTRUCTIONS TO BIDD
ER (ITIT)**

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1. **Nature of requirements:** To fix the rate for the hiring of Deluxe Bus for Educational Tour during the year 2025-26. The Accepted BID (A.T.) holder should have to provide the services for Educational Tour.
2. The **Sardarkrushinagar Dantiwada Agricultural University (SDAU)** shall in first instance prefer to deal with Transport Agencies. However, on merit basis the competitive offers of reputed traders will also be considered. The Bidder should preferably have track record of supply of Deluxe Bus for at least

ast last three years to any Govt. Department / Educational / Agricultural University in the country (Attach relevant list or certificate pertains to client satisfaction in this regard).

- 3. VALIDITY OF BID:** The rate quoted shall initially be valid up to 31st March, 2026. However, it may be extended by the university.
- 4. PAYMENT:** The payment will be made only by the ordering office. No advance payment shall be made. The payment shall be made by respective office after satisfactory completion of Exposure Tour.
- 5. INSPECTION:** SDAU Indenter/consignee or authorized representative may do inspection of Deluxe bus, if needed.
- 6. TERMINATION OF CONTRACT:** SDAU reserve rights to cancel bid or terminate this contract without prejudice to the bidder, if bidder party/their firm fail to supply deluxe bus in accordance with the prescribed terms and conditions. The decision of the SDAU shall be final as regards the acceptability of deluxe bus supplied by the Bidder and the SDAU shall not be required to give any time for the rejection of the contract.

7. OTHER TERMS AND CONDITIONS:

- 7.1. Transporter / Bidder have to quote the lump sum amount (Rs.) of deluxe bus, which include the expenditure on **diesel, oil, RTO tax, parking charge, toll tax, road tax, passenger tax, and any other permit (including GST (CGST & SGST), and any other service tax** etc.
- 7.2. Transporter / Bidder have to supply the one Deluxe bus (Non-AC) of 56 seats capacity with sitting arrangement of 3 x 2 having push back facility. The Transporter/ bidder have to quote the total lump sum amount (Rs.) of Non-AC Deluxe bus.
- 7.3. The Deluxe bus should be in good condition viz; all windows have glasses, window glass can be easily open and close, seat cover, video coach facilities.
- 7.4. Transporter / Bidder have to provide the Deluxe bus of their own ownership having model of 2021 to 2025 only.
- 7.5. If required, traveling during night time should also be carried out.
- 7.6. The bus shall have to be taken to the places as per schedule of tour programme as per attached scope of work file, bidder is required to carefully go through documents and that mentioned route is purely tentatively for rough approximation of idea for tour schedule and destination for tour operator and not restricted to including journey kilometer mentioned in schedule documents.
- 7.7. Deluxe bus should be taken to the nearest point of visit of institutes/places as per the directions of tour leader/s (Not to drop the students/staff at far away from places of visit).
- 7.8. Total duration of exposure tour is 13 days (from 12-11-2025 to 24-11-2025) which includes visit of different institutes of Western India (As per Scope of work documents of Tour programmes). Therefore, Transporter / Bidder have to take necessary R.T.O. permissions before the beginning of the educational tour.
- 7.9. Education tour will start from university head quarter Sardarkrushinagar (U.G. Hostel Block, College of Basic Science and Humanities, S. D. Agricultural University, Sardarkrushinagar) at 07.00 AM on 12-11-2025. So, Transporter / Bidder have to send their one Deluxe bus at least two hours before the schedule departure time at Sardarkrushinagar.
- 7.10. Transporter / Bidder have to provide insurance cover to all the students and faculty/staff members with unlimited insurance and copy of same shall be uploaded online and submit offline to this office.
- 7.11. Transporter / Bidder has to repair or replace the Deluxe bus if it will take more than six hours time for repairing of bus when the bus is on route and shall have to continue the tour as per schedule without fail.

- 7.12. No Money in cash/online mode will be given by Tour Leader/University for **diesel, oil, RTO tax, parking charge, toll tax, road tax, passenger tax, and any other permit (including GST (CGST & SGST), and any other service tax and maintenance, breakdown or towing, transport and other hidden charges** during Educational Tour to tour operator or driver by institute. For these contingent expenditure Transporter / Bidder has to make necessary arrangement of finance in advance by their own.
- 7.13. During Educational tour, if Deluxe bus if by chance meet accident/breakdown of, the entire responsibility will lie on the Transporter / Bidder.
- 7.14. If required to change the Deluxe bus, then Transporter / Bidder may replace the bus having same facilities with prior approval of the university at the cost of Transporter / Bidder.
- 7.15. In the event of an order being placed against this BID and if Bidder fails to supply the Deluxe bus in accordance with the terms and conditions of Acceptance of BID or fail to replace any Deluxe bus within such times as may be stipulated, the SDAU shall be entitled to take services of other Travel company, without notice to the Bidder, from any other source and at such price as the university shall in the sole discretion think fit. If such price exceeds the rate set out in the schedule to acceptance of bid, the Bidder shall be responsible to pay the difference of the price at which such services have been finalized by the SDAU.
- 7.16. Transporter / Bidder have to provide the copy of permit of travel at-least one week before start of educational tour.
- 7.17. To change the route of educational tour is solely at the discretion of Tour Leader/ Tour In charge.
- 7.18. Transporter / Bidder have to provide the photocopy of documents of registration of Deluxe bus, R.C. books, base license of the drivers and insurance of buses. The same shall have to be uploaded online as well as send set of all these documents physically also.
- 7.19. The last date for physical submission of sealed cover of bid documents (Security deposit, BID fee and copy of all these relevant documents in separate covers placed within a cover) is 09-09-2024. However, if the last date of submission of BID documents is declared as a holiday by the Government, the last date of submission of BIDs will be considered as extended to the next working day. No BID will be accepted after prescribed closing time for submission of the same. The delay will not be condoned for any reason whatsoever including postal / transit delay.
- 7.20. Kilometres will be counted from Sardarkrushinagar (starting point) to Sardarkrushinagar (ending point) during educational tour.
- 7.21. No advance payment will be made by university to meet various contingent expenditure to be made by Transporter / Bidder for educational tour. The total payment shall be made only after satisfactory completion of Educational Tour.
- 7.22. Head office/ Registered office of the firm/ Bidder/ transporter should be located in Gujarat state.
- 7.23. The drivers should have valid and working license of driving heavy vehicles during mentioned journey periods.
- 7.24. No traveling allowance and dearness allowance will be paid to the bus driver, conductor /cleaner, mechanic and other personnels of the Transporter / Bidder by University.
- 7.25. The expense of lodging, boarding, breakfast, tea and food for the bus driver, conductor /cleaner, mechanic and other personnel/s of Transporter / Bidder shall be borne by Transporter / Bidder.
- 7.26. Transporter / Bidder have to provide disciplined, honest, obedient and teetotaler staff for educational tour.
- 7.27. The staff of (the bus driver, conductor/cleaner, mechanic and other personnels) Transporter / Bidder should have to strictly follow the instructions given by Tour Leader / In charge Officer from time to time.
- 7.28. The bus should be cleaned regularly before start of journey daily.
- 7.29. Transporter / Bidder have to deploy the drivers having well skill to drive heavy vehicles in hilly tract also.
- 7.30. The Bidder should read this document and the instructions / terms and conditions therein very car

efully. Any Bidder who does not confirm with the instructions / terms and conditions herein is liable to be rejected without any reference.

- 7.31. In case of any dispute between Transporter / Bidder and University, the decision of university shall be final and binding to the Transporter / Bidder.
- 7.32. The list of documents/copies of particulars to be uploaded with the bid are as under:
- 7.32.1. Registrations of Deluxe buses/R.C. book of buses, PUC certificate
 - 7.32.2. Valid Driving licenses of drivers
 - 7.32.3. Details of driver and cleaning/mechanic staff to be depute during journey
 - 7.32.4. Insurance copy of buses, insurance coverage of passengers
 - 7.32.5. Duly sign copy of Additional terms and conditions
 - 7.32.6. Signed and scanned upload for Performa-1 and Performa-2 (As enclosed) as per ATC documents on letterhead of firm only.
 - 7.32.7. Declaration (As enclosed)
8. All questions, disputes or differences arising under, out of or in connection with the contract shall be subject to the exclusive jurisdiction of the court within the local limits of whose jurisdiction the place situated from which Acceptance of BID is issued.
9. Special conditions, if any in this bid shall also be applicable.
10. Incorrect / fraudulent information submission may lead to disqualification / debar.
11. Bidder party note document of tour of program (as per SOW file is) is **purely tentative and retains scope for postponing of date wise schedule by approximately one business week time and number of kilometres mentioned for journey can be vary as per condition and needs**. So, rate submitted by party will be remain the same in such all cases after once contract awarded. SDAU reserves the right of any of the conditions stipulated in the BID.

For any other query contact:

Principal & Dean,
College of Basic Science & Humanities,

Sardarkrushinagar Dantiwada Agricultural University,

Sardarkrushinagar- 385 506, Dist: Banaskantha (Gujarat)

Phone: 02748 – 278097

Mobile No.: 9924042853

Email: deanbasicscience@sdau.edu.in.

PROFORMA-1

Format of undertaking by Bidders towards submission of authentic information/documents

(To be typed on the letter head of the bidder)

Ref. No _____

Date _____

To,

The Principal,

College of Basic Science and Humanities,

SARDARKRUSHINAGAR DANTIWADA AGRICULTURAL UNIVERSITY (SDAU)

SARDARKRUSHINAGAR

GUJARAT

Sub: Undertaking of authenticity of information/documents submitted

Ref: Your bid No. _____ Dated _____

Sir,

With reference to our quotation against your above-referred bid, we hereby undertake that:

1. I am owner/proprietor etc. of (Name of firm/agency with complete address).
2. No fraudulent information/documents have been submitted by us. We take full responsibility for the submission of authentic information/documents against the above cited bid.
3. We also agree that during any stage of the bid/contract agreement, in case any of the information/documents submitted by us are found to be **false/forged/fraudulent, SDAU** has right to **reject our bid at any stage including forfeiture of our EMD and/or PBG and/or cancel the award of contract and/or carry out any other penal action on us, as deemed fit.**
4. No any Incident raised by **SARDARKRUSHINAGAR DANTIWADA AGRICULTURAL UNIVERSITY, SARDARKRUSHINAGAR** or any other Govt. institute or Govt. organization/PSU in past three year on our firm for any procurement done through GeM portal or any other purchase mean.
5. I, hereby, understand that I may be disqualified from bidding in further bid, if I fail to submit all prescribed documents in the main bid and/ or asked as shortfall document for appropriate period.
6. I, hereby, strongly understand that I/we may be debarred from participation for appropriate period in case of violation of any terms and condition of the bid.

Yours faithfully,

For (type name of the firm here)

Signature of Authorized Signatory

Name :

Designation :

Phone No.

Place :

Date :

(Affix Seal of the Organization here, if applicable)

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-
-
-

PROFORMA-2

DECLARATION FOR BID SECURITY

(To be typed on the letter head of the bidder)

To,

The Principal,
College of Basic Science and Humanities,
SARDARKRUSHINAGAR DANTIWADA AGRICULTURAL UNIVERSITY (SDAU)
SARDARKRUSHINAGAR
GUJARAT

Sub: DECLARATION FOR BID SECURITY

Sir,

After exang / reviewing provisions of above referred bid documents (including all corrigendum/ Addenda), we M/s. (Name of Bidder) have submitted our offer / bid no..... We, M/s. (Name of Bidder) hereby understand that, according to your conditions, we are submitting this Declaration for Bid Security.

We understand that we will be put on watch list/holiday/banning list (as per policies of GeM, Govt. of India in this regard), if we are in breach of our obligation(s) as per following:

(a) have withdrawn/modified/amended, impairs or derogates from the bid, my/our Bid

during the period of bid validity specified in the form of Bid; or

(b) having been notified of the acceptance of our Bid by the **SDAU** during the

period of bid validity:

(i) fail or refuse to execute the Contract, if required, or

(ii) fail or refuse to furnish the Contract Performance Security, in accordance provisions of bid document.

(iii) Fail or refuse to accept 'arithmetical corrections' as per provision of bid document.

(c) having indulged in corrupt/fraudulent/collusive/coercive practice as per procedure.

Place:

[Signature of Authorized Signatory of Bidder]

Date:

Name:

Designation:

Seal:

-
-
-
-

DECLARATION

I/We.....
(Name of the Bidder/Proprietor/Partner /Director) hereby undertake to supply Deluxe bus for Educational Tour conforming to the BID Enquiry specifications and abide all terms and conditions of the BID enquiry as well as invitation to BID and instructions to Bidder.

We solemnly declare that we have attached all the relevant documents mentioned here in above. We also understand that non-compliance of any documents will be treated as non-respective of BID and our BID will be liable to reject.

Name of Travel Company:

Signature of Bidder:

Place:

Date:

Designation:

Stamp of the firm:

Full Postal Address:

Phone / Contact Mobile number:

E-mail :

8. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

9. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

10. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

11. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)

9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---