





## बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details				
बिड बंद होने की तारीख/समय /Bid End Date/Time	11-12-2025 13:00:00			
बिड खुलने की तारीख/समय /Bid Opening Date/Time	11-12-2025 13:30:00			
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)			
मंत्रालय/राज्य का नाम/Ministry/State Name	Assam			
विभाग का नाम/Department Name	Judicial Department Assam			
संगठन का नाम/Organisation Name	Chief Judicial Magistrate Hailakandi			
कार्यालय का नाम/Office Name	Hailakandi			
कुल मात्रा/Total Quantity	3			
वस्तु श्रेणी /Item Category	Water Purification System with UV (Ultra-Violet Process) or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2) (Q2)			
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)			
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Exemption for Years Of Experience and Turnover	Yes   Complete			
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years Of Experience and Turnover	Yes   Complete			
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer			

बिड विवरण/Bid Details				
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)			
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1			
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3			
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1			
विगत प्रदर्शन /Past Performance	10 %			
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes			
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders			
क्रेता के लिए उपलब्ध आईटीसी/ITC available to buyer	Yes			
लाग् आरसीएम/RCM Applicable	Yes			
वार्षिक रखरखाव शुल्क आवश्यक / Annual Maintenance Charges Required	Yes			
बिड का प्रकार/Type of Bid	Two Packet Bid			
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days			
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No			
Payment Timelines	Payments shall be made to the Seller within <b>40</b> days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)			
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation			
मध्यस्थता खंड/Arbitration Clause	No			
मुलह खंड/Mediation Clause	No			

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No			
ईपीबीजी विवरण /ePBG Detail				
आवश्यकता/Required	No			
बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.				

#### एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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#### एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
स्क्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

- 1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
- 2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
- 3. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
- 4. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
- 5. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 6. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as

defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25 % percentage of total quantity. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

#### जीएसटी की धारा 9(3)।/Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM, unregistered seller, seller registered under composition scheme) will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

8. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

### जीएसटी की धारा 9(3)। / Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM, unregistered seller, seller registered under composition scheme) will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

# Water Purification System With UV (Ultra-Violet Process) Or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2) ( 3 pieces )

#### तकनीकी विशिष्टियाँ /Technical Specifications

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिंड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)	
Features and Performance	Type of Water Purification Technology	Generally Conformity to IS 14724 for Ultraviolet (UV))+Ultrafiltration (UF)	

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)	
	Rate of Flow (In LPH) of purified water	upto 50 LPH	
	Method of Mounting	Countertop/Wall Mount	
	Guaranteed output water quality	As per IS 10500 or better	
Water Storage	Storage Tank (inclusive in the scope of supply)	Yes	
	Type of Water Tank / Location	In-Built Storage Tank	
	Storage Tank Material	Stainless Steel	
	Storage Tank Capacity (in Ltr)	upto 20 Liters	
	Self Contained Water Cooler	NA	

Annual Maintenance			
Warranty of required product	3 Year		
Annual Maintenance Charges Duration (Post Warranty)	3 Year		
Annual Maintenance Charges Frequenecy	Monthly		
ITC Available On GST	1%		
ITC Available On GST Cess	1%		
GST as per RCM	1.5%		
GST Cess 1 as per RCM	1%		
Optional RCM	Yes		

# उपरोक्त मद के लिए इंस्टॉलेशन कमीशनिंग एंड टेस्टिंग (आईसीटी) का विवरण / Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	.30%
Min Cost Allocation for ICT as a % of product cost	.005%
Number of days allowed for ICT after site readiness communication to seller	10 Days
ITC Available On GST	1%

<sup>\*</sup>Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

ITC Available On GST Cess	1%
GST as per RCM	1.5%
GST Cess 1 as per RCM	1%
Optional RCM	Yes

### इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess	लागू आरसीएम/R CM Applicabl e	रिवर्स प्रभार के अनुसार जीएसटी/GST as per RCM	रिवर्स प्रभार के अनुसार जीएसटी उपकार 1 /GST Cess 1 as per RCM	GST Cess 2 as per RCM	वैकल्पिक रिवर्स प्रभार /Optional RCM
1%	1%	Yes	1.5%	1%	1 (INR) - Per Unit	Yes

#### परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Jogotjyoti Paul	788151, Judicial Court Complex, Hailakandi, S.P. Road, PO - Hailakandi, District - Hailakandi	3	15

Special terms and conditions-Version:1 effective from 25-07-2025 for category Water Purification System with UV (Ultra-Violet Process) or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2)

 Standard Terms & Conditions (STC) for Installation and Commissioning of Water Purification Systems - UV or UV + UF

#### **Scope of Work - Installation & Commissioning:**

This document outlines the standard installation and commissioning responsibilities for Water Purification Systems based on UV or a combination of UV and UF technologies.

- 1. Responsibilities of the Seller:
- 1. Provision of all tools, equipment, and machinery required for installation and commissioning of the system.
- 2. Supply of appropriate mounting hardware such as brackets, screws, washers, etc., for securing the machine at the designated location.
- 3. Proper, clean, and secure piping and water connections should be installed as per industry best practices.
- 4. Provision of inlet and outlet piping/connections within a range of 2-3 meters from the machine.
- 5. Execution of all necessary electrical wiring to ensure correct and safe machine operation.
- 6. Proper earthing of all machine components and insulation of electrical wiring to prevent electric shocks during use.
- 7. During scheduled service visits under Comprehensive Warranty or CMC (Comprehensive Maintenance Contract), the following activities will be performed:
  - Replacement of pre-filter free of cost during every service visit.
  - Complete cleaning of the water purification system and associated water tank (if applicable).
  - Annual free replacement of all filters, which may include (but are not limited to): RO Filters,
     Sand Filter, Sediment Filter, UV, UF, Pre-Carbon Filter, Post-Carbon Filter, Mineral Filter,

Micron Filter, Dual Media Filter, Anti-Scaling, Alkaline Filter, Absorption Filter, etc., as applicable.

#### 1. Responsibilities of the Buyer:

- 1. Facilitate access for the installation team by providing necessary gate passes to the installation site.
- 2. Ensure that the machine is installed at an accessible and appropriate location, suitable for both installation and future maintenance.
- 3. Ensure the availability of water supply inlet and outlet points within 1-2 meters of the machine.
- 4. Provide accessible electrical power sockets within 1-2 meters of the installation site.

#### 1. Notes to Sellers:

- 1. Sellers must adhere to the General Terms and Conditions (GTC) and ensure the product matches the specifications listed in the catalogue or exceeds them.
- 2. A single model should not be uploaded under multiple catalogues with inconsistent or conflicting specifications.
- 3. The product must comply with CML specifications, including but not limited to LPH (litres per hour) capacity. Any discrepancies may trigger action as per the IM policy.
- 4. While uploading the product catalogue, sellers must include three distinct images:
  - Image 1: Isometric View of the Full Product
  - Image 2: Front View of the Full Product
  - Image 3: Left or Right Side View of the Full Product
- 5. If inconsistencies are found in the uploaded/offered product, the OEM dashboard for the concerned brand may be removed, and the seller account suspended in accordance with IM policy.
- 1. Notes to Buyers:

#### 1. For Procurement via BID/RA:

- Buyers should create bids with clearly defined values for critical ("Golden") parameters such as:
  - Type of Water Purification Technology
  - Filtration Capacity (in LPH)
  - Inclusion and specifications of Storage Tank
  - Material and Capacity of Storage Tank (in Liters)
  - Maximum Feed Water TDS (ppm) at which rated LPH, and water quality is assured
  - Guaranteed Output Water Quality
- Bids lacking specific selections or choosing "Any Value" for these Golden Parameters may be deemed ambiguous and can be cancelled at any time by the competent authority. The buyer will be held accountable if vague specifications lead to reduced competition or increased cost to the exchequer.
- 2. Buyers are encouraged to apply comprehensive filters during BID/RA to include all qualifying options that meet or exceed technical requirements. For example, if a Semi-Automatic controller is required, options including Fully Automatic should also be selected. Failing to do so, resulting in restricted competition or higher procurement costs, shall be the buyer's responsibility.
- 3. Buyers must refer to Clause 4.xiii.(w) of the GTC. Any additional technical specifications added should not contradict GeM category standards. Contradictory specifications may render the bid invalid and subject to cancellation by competent authority.
- 4. Before issuing the CRAC, the buyer/consignee must verify all technical specifications and parameters of the installed machine such as filtration capacity, machine type, etc., as per the contract.
- 5. When sellers provide alternate models under the clause "Other Equivalent/Better Alternate Models Offered," buyers must ensure that these models meet or exceed all original bid requirements before accepting them. This clause is relevant only in BID/RA-based procurement and does not apply to direct purchase or L1 procurement.
- 6. Buyers may opt for an Extended Performance Bank Guarantee (EPBG) covering a period longer than the machine's warranty, which may be invoked if warranty obligations are not met.

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तै/Buyer Added Bid Specific Terms and Conditions

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery

time shall be (Increased quantity  $\div$  Original quantity)  $\times$  Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

### अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

# **Additional Clause For Annual Maintenance Charges**

**1.**AMC charges to be indicated as percentage of cost of Product/Equipment quoted for each year after the warranty period.

- 2. GST shall be included in the AMC Charges guoted.
- **3.** The AMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to RA decrement rules shall be applicable on total price inclusive of AMC charges.
- **3.1** Buyer shall indicate number of years of warranty by selecting option of 1- 10 Years available in the field depending on warranty parameter applicable in category parameters for the equipment. The Seller while participating in Bid/RA will get fields to indicate AMC charges as percentage depending on number of years of AMC selected by Buyer. The following shall be applicable If 5 year AMC selected.
- **3.1.1** AMC charges for first year after warranty period Percentage to be indicated- A1.
- **3.1.2** AMC charges for second year after warranty period Percentage to be indicated A2.
- **3.1.3** AMC charges for third year after warranty period Percentage to be indicated A3.
- 3.1.4 AMC charges for fourth year after warranty period Percentage to be indicated A4.
- **3.1.5** AMC charges for 5th year after warranty period Percentage to be indicated A5.
- **3.2** The calculation of AMC Charges shall take in to account of number of years of warranty and duration of AMC as specified while creating bid.
- **3.3** AMC charges to be indicated for each subsequent year should be same or higher than preceding year.
- **3.4** The AMC charges shall be offered within range of 3 to 25% of cost of equipment.
- **4.**Since AMC charges are to be paid only later for each year during AMC period , applicable performance guarantee amount after placement of contract shall be based on the cost of product/equipment and not on basis of cost of equipment along with AMC Charges.
- **5.** Performance bank guarantee applicable for AMC is to be submitted at start of the AMC and shall be applicable as 2.5% on the total contract value including AMC Charges The PBG submitted after award of contract shall be released only after new PBG for the AMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for AMC is to remain valid till completion of AMC period plus one year .The bank guarantee for AMC shall be submitted to buyer directly.
- **6.** In case of splitting of quantity product/equipment cost and AMC charges offered by L-1 in the evaluated cost shall be matched by higher quoting eligible bidders on one to one basis .The equipment cost shall be matched and AMC charges shall be matched year to year.
- **7.** The AMC Contract shall be an offline contract to be handled by buyer. The payment of AMC will be made on AMC frequency (as indicated above) basis after satisfactory completion of said period, duly certified by end user and scope of AMC will be as per para 1 above.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove;
   and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

यह बिंड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---