

दिनांक /Dated: 10-07-2025





बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details		
बिड बंद होने की तारीख/समय /Bid End Date/Time	31-07-2025 14:00:00	
बिड खुलने की तारीख/समय /Bid Opening Date/Time	31-07-2025 14:30:00	
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)	
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Home Affairs	
विभाग का नाम/Department Name	Central Armed Police Forces	
संगठन का नाम/Organisation Name	Central Reserve Police Force (crpf)	
कार्यालय का नाम/Office Name	Dte. Genl.	
कुल मात्रा/Total Quantity	126	
वस्तु श्रेणी /Item Category	Entry and Mid Level Desktop Computer (Q2)	
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	50 Lakh (s)	
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	300 Lakh (s)	
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)	
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Exemption for Turnover	Yes Complete	
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Exemption for Turnover	Yes Complete	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No	

बिड विवरण/Bid Details	
बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
विगत प्रदर्शन /Past Performance	50 %
बिंड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Auto CRAC Days	15
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	300000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	41

- (a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.
- (b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance securityshould be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

DIG-RAF SEC

Dte. Genl., Central Armed Police Forces, Central Reserve Police Force (CRPF), Ministry of Home Affairs (Rakesh Sethi)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	Yes	
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एमएसई खरीद वरीयता/MSE Purchase Preference

upload the supporting documents to prove his eligibility for exemption.

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes

- 1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.

 2. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product

during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

- 7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
- 8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

10. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with predispatch/post-dispatch inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The buyer has a right to inspect goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection Fee/ Charges (as pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but may be recovered from the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer .If so requested and accepted by the seller , initially seller may pay for inspection charges as applicable and get the same reimbursed from buyer if consignment accepted by the Inspecting Officer . For reimbursement seller has to submit proof of payment to Inspection Agency. Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection as per contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores would be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for satisfying himself that the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative /inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting officer may demand of him for any test, and examination, other than special or independent test, which he shall require to be made on the seller's premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place other than his premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities or for special/ independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of test facility at sellers premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may like fit and proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision as regards the rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with a recognised Government or purchaser's mark.

- 11. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Entry And Mid Level Desktop Computer (126 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)	
PROCESSOR	Description of Stores	Desktop Computer with Table Mount Monitor System with Compatible Chipset as per Processor Make with Minimum 6 USB Port	
	Computer Type	Mid Level	

विवरण/Specification	विशिष्टि का नाम /Specification Name	j		
	Processor Number	AMD Ryzen 5 5600G, Intel Core i5 12400 Or higher		
MOTHERBOARD	Expansion Slots (PCIe x 1)	0, 1, 2 Or higher		
Expansion Slots (PCle x 4)		0, 1, 2 Or higher		
	Expansion Slots (PCIe x 16)	0, 1, 2 Or higher		
	Expansion Slots (M Dot 2) for SSD	1, 2 Or higher		
	Expansion Slots (M Dot 2) for WiFi	0, 1 Or higher		
	Trusted Platform Module	No TPM 2.0		
GRAPHICS	Graphics Type	Integrated		
	Size of Memory in Case of Dedicated Graphic Card (GB)	0.0 Or higher		
OPERATING SYSTEM	Factory Pre-loaded Operating System by Desktop OEM	Window 11 Professional		
MEMORY (RAM) RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)		16, 32 Or higher		
	Memory Expandable Up To (in GB)	64, 128 Or higher		
Total Numbers of DIMM Slots Available Number of DIMM Slots Populated with Memory Card/Module STORAGE Type of Storage Installed with the System		2, 4 Or higher		
		2		
		NVMe-SSD Plus HDD@5400 RPM, NVMe-SSD Plus HDD@7200 RPM, NVMe-SSD		
	SSD - Storage Capacity (in GB)	512, 1024, 2048 Or higher		
	HDD - Storage Capacity (in GB)	0 as SSD only Installed, 500, 1000, 2000 Or higher		
BAYS AVAILABILITY	Number of Internal Bays Available, Size 2 Point 5 Inch	0		
	Number of Internal Bay Populated, Size 2 Point 5 Inch	0		
	Number of Internal Bays Available, Size 3 Point 5 inch	1, 2 Or higher		
	Number of Internal Bay Populated, Size 3 Point 5 inch	1		
CABINET	Cabinet Form Factor	Tower (More than 13 to 26 Liters)		
	Bays for Optical Drive	0		

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)		
	Optical Drive	No Optical Drive		
	Audio Interface Type	Universal 3.5 mm Audio Jack (Support for Audio-in and Audio out), Audio-in, Audio-out		
PORTS	Number of USB Type A Port (Version 2 Point 0)	4 Or higher		
	Number of USB Type A Port (Version 3 point 2 Gen 1)	2, 3, 4, 5, 6 Or higher		
	Number of USB Ports Type C	0, 1, 2 Or higher		
	Number of VGA Ports	0, 1 Or higher		
	Number of HDMI Ports	1 Or higher		
	Number of DP Ports	0, 1 Or higher		
Monitor	Availibility of Monitor	Yes as per IS 13252 (Part 1)		
Panel Type		In Plane Switching (IPS)		
	Display Technology	LED Backlit LCD (Liquid Crystal Display)		
Screen Size (in CMs)		58.1 - 63 (22.87" - 24.8")		
	Maximum Resolution (Pixels)	1920 x 1080 (Full HD)		
	Monitor Port	НДМІ		
	Integrated Webcam with Mic	No		
Speaker		No		
INPUT DEVICES	Mouse Connectivity	USB Wired, Wireless Or higher		
Keyboard Connectivity		USB Wired, Wireless Or higher		
	Type of Keyboard	Standard		
WARRANTY	On Site OEM Warranty (in Year)	3, 4, 5 Or higher		

Additional Specification Parameters - Entry And Mid Level Desktop Computer (126 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)	
i)Processor, ii) Processor Generation iii) RAM	i) Min. Intel i5 or higher/AMD R5 or higher ii) i5-12400 or higher R5-5600G or higher iii) Minimum 16 GB DD-4-3200 MHZ expendable upto 32 GB.	
iv)Hard Disk v) Monitor Display size vi) Monitor Display type/resolution	iv) Minimum 512 GB SSD (NVMe) or higher v) 21" or higher vi) LCD/LED, 1920x1080 or higher	
vii) Operating system viii) Chipset	vii)Min Windows 11 Professional viii) Q series or higher / AMD pro series or higher	

Specification Parameter Name	Bid Requirement (Allowed Values)
Certificate	BIS, BEE, EPR and RoHS and any other relevant India certificate.

^{*} Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Kuldeep Kumar Jain	302027,83BN CRPF, Lalwas, Jaipur (Rajasthan)	7	90
2	Jitendra Kumar Ojha	226002,Commandant, 91 Bn, CRPF, at Group Centre CRPF, Bijnour, Lucknow, Pin 226002	7	90
3	Kamlesh Kumar	577301,Commandant 97 BN RAF, Hobli, Kasaba-II, Vill- Bullapura, Teh-Bhadravathi, Karnataka-577301	7	90
4	Vijay Kumar Verma	500078,Commandant 99 Bn RAF, Near Bits Pilani, Post- Nisa, Hakimpet, Tah- Samirpet, Distt- Medchal, Secundarabad, Telangana, Pin- 500078	5	90
5	Manoj Kumar Gautam	211013,Commandant 101 RAF,Shantipuram, Allahabad	8	90
6	Anil Kumar	110094,Commandant 103 RAF Bn, At Pusta Road, Vill- Biharipur, Post- Karawal Nagar, Delhi- 110094	37	90
7	Aparna R S	641111,Commandant 105 RAF Bn, Mahalingapuram, P.O- Vellalore, Dist, Coimbatore, Tamilnadu, Pin- 641111	7	90
8	Rajiv Kumar	832107,Commandant 106 RAF Bn, Sundarnagar, Jamshedpur, Jharkhand- 832107	12	90
9	Jagdish Prasad Balai	464551,Commandant 107 RAF Bn, Hinotiya, Distt Raisen, M.P, Pin- 464551	4	90
10	Rabish Kumar Singh	250103,108 BN, Ved Vyas Puri, Partapur, Meerut (U.P)	2	90
11	Aswini Kumar Jha	802160,Commandant 114 RAF , KOILWAR , ARRAH(BHOJPUR), BIHAR	6	90
12	Ravi Kumar	781337,Commandant 136 Bn, CRPF, Sariahtoli, Milanpur, Nalabari, Assam, Pin- 781337	20	90

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
13	Bijoy Ghosh	248161,DIG Range RAF-3, Shri Kunja Guest House, Balawala, Dehradun, Uttarakhand, Dehradun, Pin- 248161	4	90

Special terms and conditions-Version:5 effective from 06-06-2025 for category Entry and Mid Level Desktop Computer

1.

For Buyers:

The category has been created in accordance with the Model Technical Specification issued by the Ministry of Electronics and Information Technology (MeitY) vide letter no. W-43/4/2020-IPHW dated 19th August 2024, and is based on the parameters defined therein. The specifications applicable to this category are as per the MeitY Model Technical Specification dated 19th August 2024. Accordingly, buyers shall not specify or mandate any particular processor, processor brand, or manufacturer in the Additional Terms and Conditions (ATC). In this context, reference may also be made to Clause 2(e) of the GeM General Terms and Conditions (GTC), which inter alia states: "The Specifications shall identify the key parameters defining the products with all necessary validations related to configuration, type of data, restrictions, range / allowed values, allowed units etc. Sellers as well as Buyers while offering / buying the Goods / services shall have to comply with the validation rules / restrictions provided for in the Category Specification. Buyers / Sellers cannot add parameters and / or drop down values not provided for in category Specification." In view of the above, buyers are not permitted to amend or modify any technical specification through the Additional Terms and Conditions, and must ensure full compliance with the predefined category specifications

	Product Verification	A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.
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5	Scope of Installation	Installation requirements shall be indicated in the bid by the buyer under the Installation, Commissioning and Testing in Bid (ICT) clause. In case installation is specified in the bid, it shall be the responsibility of the seller to ensure that all systems are installed and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in case of Direct and L1 Purchase, installation of the computer system by the seller/OEM is mandatory. Installation does not include the supply of antivirus, MS Office, etc., which are to be separately procured by the buyer only.	
4	Processors	Intel and AMD Processors are added as per Model Technical Specification of Desktop Computer issued by Ministry of Electronics and Information Technology (MeitY-IPHW Division) W-43/4/2020 dated 19 Aug 2024	
3	Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.	
2	Operating System	 There is no requirement that the OEM of the desktop systems should be a device partner of Microsoft and holding a Microsoft Authorization Form (MAF) from the software provider. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners. Buyers may ensure that MAF shall not be made a mandatory requirement in bids. If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM. In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the Computer OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both. In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable. Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supplied hardware is compatible with Windows operating system 	
		1. There is no requirement that the OEM of the desktop systems should be a	

of equipment. It them to Insignee will be Itted to the
setup of the be provided by illation and signee. The for the safe cion at no illowing onsignee. quired for where multiple e, as soon as ormed to the ne respective
t for a warranty e to verify the
MeitY, as issued visions as
CRAC), the es with the er of units to be e conditions on signees who to ensure that freceiving y discrepancies nerating the d checked. tings and can dance, and the or checking at insisted upon
d Disk Drives der ATC clause.

For	For Seller:		
1	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.	
2	Changing or altering the configuration	The seller must refrain from changing or altering the configuration of the factory pre- loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.	
3	Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care centre.	
4	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.	
5	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.	
6	Operating System	 It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems. Seller shall ensure to have Windows Hardware Compatibility Certificate for window operating systems 	
7	Scope of Installation	It shall be the responsibility of the seller to ensure that all systems are installed, and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in the case of Direct and L1 Purchase, installation of Computer System by the seller/OEM is mandatory.	
8	Category Specification	 The seller may list products with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1) The supply of the monitor shall be in accordance with the parameter 'Availability of Monitor'. The details mentioned under 'Description of Store' regarding the monitor are applicable only if the monitor is being Supplied. 	

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity \div Original quantity) \times Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Bidder are requested to go through the terms and conditions carefully and accordingly submit all the documents/ certificates as called for in the bid, failing which their offer shall liable

e to be ignored/ rejected.

- Name of item: Desktop Computers, Quantity:- (126 Nos.)
- **2.** It is mandatory to mention bid number and date on all the documents/ certificates otherwise bid will be rejected in initial stage.
- **3.** <u>Brand of product</u>:- Bidders must participate for <u>Registered Brand</u> on Ge M. Documents in connection with <u>Trademark</u> of same brand required to be sub mitted with bid documents failing which bid shall be rejected at initial stage. Bid for <u>unbranded/unregistered</u> brand shall be liable to be ignored/rejected.
- 4. Participated firms should also submit certificate along with bid documents th at firm has accepted all terms and condition mentioned in the instant bid including terms & condition mentioned in **ATC**.
- 5. <u>Undertaking Certificate For Cartel Formation</u>: The firm/bidder is required to submit the under taking certificate for non submission of bid through cartel formation with the bid documents for supply of bid required stores as part of cartel with other vendors and will be quoting competitive rates in the instant Gem bid called by RAF Sector Hqr and consideration/acceptance for de-list/blacklisted for 02 years if found involved in such cartel formation from any of the departments or through documents failing which the offer shall be rejected.
- **6. Experience**:- The Bidder or its OEM {themselves or through reseller(s)} sho uld have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years a sindicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year.
- **7. Past Performance**: The Bidder or its OEM {themselves or through re-seller (s)} should have supplied same or similar Category Products for **50%** of bid qu antity, in at least one of the last three Financial years before the bid opening da te to any Central / State Govt Organization / PSU. Copies of relevant contracts (p roving supply of cumulative order quantity in any one financial year) to be sub mitted along with bid in support of quantity supplied in the relevant Financial ye ar.
- 8. **GST**: Bidders are advised to check applicable GST on their own before quotin g the rates. Buyer will not take any responsibility in this regards. GST reimburse ment will be as per actuals or as per applicable rates at the time of generation of invoice (whichever is lower), subject to the maximum of quoted GST %.
- 9. <u>Liquidated Damage will be applicable as per rule 9.3.8 & 9.3.9 of Ma</u> nual for Procurement of Goods-2024.
- 10. **Forms of PBG**: After award of contract, successful Bidder has to submit eP BG to the buyer within 15 days of award of contract in the form of Account Paye

e demand draft, fixed deposit receipt from a commercial bank, bank guarantee issued/confirmed from any of the commercial bank in India, in favour of Dy. INS PECTOR GENERAL, RAF Sector Hqr New Delhi payable at SBI, R.K Puram, (Bank Code-1076). E-PBG should remain valid for a period of 60 (sixty) days beyond the date of completion of all contractual obligations of the supplier, including wa rranty obligations.

- 12. The buyer reserves the right to reject the entire supplied stores, even if only a part of the stores is found substandard, inferior and not meeting the specificat ions.
- 13. **Post receipt inspection:** Post receipt Inspection is to be carried out by c oncerned consignees at consignee location, If the store is found inferior and not confirms to specification during Post- Receipt Inspection, the entire consignme nt will be rejected at the cost, risk and freight of the supplier.
- **14. Make in India certificate:-** Bidder should submit a Make in India certificat e of OEM with Bid Number and showing clear percentage of local content value with details of locations where this value addition is made failing which bid liabl e to be rejected.
- 15. Bidder should submit complete **<u>UDYAM Registration Certificate</u>** in rele vant NIC codes/categories/product with all connected annexure of UDYAM Registration Certificate failing which their offer shall liable to be Rejected.
- 16. <u>Warranty</u>: Bidder shall furnish a valid warranty certificate of OEM along with bid documents. Store supplied against specification shell be deemed to be ar the warranty of supplier against defective design material, workmanship and performance for period of **03** years from the date of receipt of store at consigne e end. If during the specified period, the store supplied is found to be defective, the same shall be replaced immediately with serviceable store by the supplier a t site free of any charges as may be decided by the purchasing officer, on recommendation of consignee/quality assurance authority. <u>The bidders are required to submit "Warranty certificate issued by the OEM of product".</u>
- 17. Bidder should mandatorily submit an undertaking that they have not submitted any false/ forged/ manipulated/misleading documents in the instant Bid.
- 18. <u>Essential Declaration Certificate</u>:- Inclusion of condition for undertaking for genuinely of documents, firm shall submit notarized affidavit on Rs. <u>100/-e-stamp paper</u> that:-
 - (a) Firm have not submitted any fake/ forged /false/ misleading & mis- repr esented documents to any Govt. department (including instant bid) in last 03 years.
 - (b) Certificate regarding Non blacklisting/ Banned/suspended by any Govt. department for last 03 years. If undertaking/ Certificate found false then the firm will be blacklisted for 02 years.
 - (c) Seller will confirm in writing that they have not defaulted/ delayed for s upplying ordered goods to any Govt. Dept in last 03 years and same to be submitted along with technical Bid.

Above undertaking certificates are essential condition and failing which offer of the firm is liable for rejection. Above undertaking certificate will be valid only on e-stamp paper. If, e-stamp paper facility is not available in the state and undertaking certificate is submitted on normal stamp paper, then sam e should be mentioned on normal stamp paper that e-stamp paper facility is not available in the state.

- **19.** <u>Conflict Of Interest Among Bidders/ Agents</u>:- (Format attached) A bidd er shall not have conflict of interest with other bidders. Such conflict of interest can lead to anti-competitive practices to the detriment of purchaser's interests. The bidder found to have a conflict of interest shall be disqualified. A bidder may be considered to have a conflict of interest with one or more parties in this bid ding process if;
- a. They have controlling partner (s) in common; or
- b. They receive or have received any direct or indirect subsidy/financial stake fr om any of them; or
- c. They have the same legal representative/agent for purposes of this bid; or
- d. They have relationship with each other, directly or through common third par ties, that puts them in a position to have access to information about or influence on the bid of another bidder:
- e. Bidder participates in more than one bid in this bidding process. Participation by a bidder in more than one Bid will result in the disqualification of all bids in w hich the parties are involved. However, this does not limit the inclusion of the co mponents/ sub-assemblies from one bidding manufacturer in more than one bid
- f. A bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specification of the contract that is the subject of the bid;
- g. In case of a holding company having more than one independently manufact uring units, or more than one unit having common business ownership/manage ment, only one unit should quote. Similar restrictions would apply to closely rel ated sister companies. Bidders must proactively declare such sister/common bu siness/management units in same/similar line of business.

20. Payment Clause:-

- a) The currency of bid and payment shall be quoted by Bidder entirely in Indian Rupees. All payments shall be made in Indian Rupees only.
- b) No advance payment of any type shall be made by the Procuring Entity to the contractor.
- c) In case of non-availability of the GeM platform or long shutdown of internet services at Buyer location or similar force majeure conditions the offline payment will be followed.
- d) Other Payment terms laid down in Para-6.2 of Manual for procurem ent of goods shall be applicable.
- **21.** Termination of Contract:- Time shall be the essence of the contract. The

purchaser shall have the right to terminate this Contract without any notice in p art or in full in any of the following cases:

- i) The delivery of the material is delayed for causes not attributable to Force Majeure after the scheduled date of delivery.
- ii) The seller is declared bankrupt or becomes insolvent.
- iii) The delivery material is delayed due to causes of Force Majeure by more than 60 days.
- iv) In case Performance Bank Guarantee (PBG) is not furnished within 1 5 days from the date of issuing of contract (supply order). Appropriate action will also be taken against the firm.
- 22. Arbitration: Clause as per GeM Terms & Condition
- 23. Cartel Formation/Pool Rates/Bid Rigging/Collusive Bidding etc.:-

As per Para 8.1.13 of Manual for Procurement of Goods 2022, quoting of pool ra tes/cartel formation, bid rigg ing/ collusive bidding is against the basic principle of competitive bidding and defeats the very purpose of open and competitive te ndering system. Suitable administrative action like rejection of offers, reporting the matter to Competition Commission of India, registering authority e.g. MSEE/ NSIC/GeM etc. will be initiated against such firms.

24. All queries will be entertained through GeM portal window only.

Other offline or online inquiries through phone or any other media will not be entertained.

- 25. If any firm quotes zero/abnormally low rates, that bid will be considered as un-responsive. Bidders with conflict of interest will be disqualified.
- 26. The buyer reserves the right to rejection the bid or contract at any stage wit hout assigning any reason or cancel the entire bid/tender at any stage without a ssigning any reason
- 27. In case the supplier does not lift the rejected goods within the stipulated tim e, a ground rent (say at 0.2% to 05% per day of the value of Goods will be appli cable. If the supplier does not respond within a reasonable time, the procuring e ntity may treat the material as scrap and dispose it off as deemed fit, under inti mation to the supplier, to recover its dues. Such provisions should be part of the tender document. As per Goods and procurement Manual -2024 (2nd Edition) C hapter-9 para rule 9.6.6.
- 28. Original EMD Rs. 3,00,000/- should be submitted within 07 days aft er opening of BID failing which their offer bid shall liable to be ignored /rejected. Scanned copy of EMD should be attached with the bid documents fail ing which their bid offer shall liable to be ignored/rejected.
- 29. <u>Bid Security Declaration</u>: Bidders (MSEs/Start-ups or any other entity) thos e are exempted from EMD have to submit the "Bid Security Declaration Certific ate" mandatorily along with the Technical Bid Documents failing which their bid will be rejected at the initial stage.

FORMAT OF "BID SECURITY DECLARATION CERTIFICATE"

To,		
	The IGP, RAF Sector HQr.	
	East Block No. 2, Level-6,	
	R.K.Puram,Sector -1,	
	New Delhi - 110066.	
Sir,		
	Tender/Bid No	Dated
	Name of Items/Stores:	
	We, M/s	undertake that if we withdraw or modify o

We, M/s. undertake that if we withdraw or modify our bid during the period of bid's validity or if we are awarded the contract and we fail to sign the contract, or fail to submit a Performance Security Deposit as per terms and conditions of GeM Bid as well as A/T before the deadline defined in bid documents, then we are liable to be suspended for the period of 02 years from being eligible to participate and submit bid for the T/E or any contract with the Procurement Entity (CRPF). Yours Faithfully (Signature of the authorized signatory of Bidder with official seal)

Yours Faithfully

(Signature of the authorized signatory

of Bidder with official seal)

- 30. Participants are requested to submit only desired/essential docume nts to avoid unnecessary documents print/maintenance and smooth evaluation by the BOOs.
- 31) **FALL CLAUSE-** The price charged for the stores supplied under the contract by the Seller shall in no event exceed the lowest prices at which the Seller sells the stores or offer to sell stores of identical description to any person/Organization including the purchaser or any department of the Central government or any Department of state government or any statutory undertaking of the central or state government as the case may be during the period till performance of all supply Orders placed during the currency of the contract is completed.
- 32) **Manufacturer Authorization**: Wherever Authorized Distributors/service pr oviders are submitting the bid, Authorization Form /Certificate with OEM/Origina I Service Provider details such as name, designation, address, e-mail Id and Pho ne No. required to be furnished along with the bid. Such MAF should be bid spec ific including warranty period and after sale support liabilities. MAF code (GEM a llotted) should be clearly mentioned in the MAF.
- 33) Malicious Code Certificate:

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, doe s not contain Embedded Malicious code that would activate procedures to:-
- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

- (**b**) The firm will be considered to be in breach of the procurement contract, in case physical dama ge, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.
- 34) **Non return of Hard Disk**: As per Buyer organization's Security Policy, Faulty Hard Disk of Desktop Computers will not be returned back to the OEM/supplier against warranty Replacement.

<u>Additional Specification Parameters - Desktop Computers (126 pieces)</u>

Specification Param eter Name	Bid Requirement (Allowed Values)
Operating system	Diagnostics and software updated - OEM must have an online system hardware diagnostics facility, Must have the facility to download upd ates of pre-installed software, drivers and firmware on its websites.
Recovery media	OEM must support recovery media creation through its website to re- install the operating system when required and bring the computer b ack to its original factory condition as configured by the OEM.
Keyboard/Mouse & Mo ther board	OEM should have same made of Monitor, CPU, Mouse and Keyboard. OEM logo/trademark should be embossed/skin print on them (No stic ker will be accepted). All items should be of same OEM make and col our.
Microsoft Windows & Warranty	The bidder must submit the authorization from OEM and authenticati on of Microsoft Windows from OEM. OEM supplied Desktop model wa rranty must be visible in the OEM website in respect to each product serial number.
Certification	BIS, BEE, EPR, RoHS, ISO 9001 & FCC or any other relevant certificat es should be attached with Bid documents.

- * Bidders offering must also comply with the additional specification parameters mentioned above
- **35**. Service & Support Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
- **36**. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telepho ne Numbers for Service Support.
- **37**. All systems will be installed by the bidder at his own cost and satisfactory working will be sho wn to the consignee or authorized representative of the buyer. .
- **38**. Desktop OEM must be a genuine operating system. Genuine Supply certificate needs to be submitted along with the shipment.
- 39. OEM should have its own developed device management software: Must be web based, must support windows, linux and android, asset management, should be able to install application remotely, should be able to take remote control of the device from central location, should have build in hardware diagnostic tool, diagnostic tool must be perpetual license, no open source softwares are allowed.

/D:- -|-:---

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

यह बिंड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---