

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	18-11-2025 17:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	18-11-2025 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Railways
विभाग का नाम / Department Name	Railways Public Sector Undertakings
संगठन का नाम / Organisation Name	Container Corporation Of India Limited
कार्यालय का नाम / Office Name	Corporate Office
वस्तु श्रेणी / Item Category	Survey or Market Research Services/ Program evaluation or assessment survey services/Feedback Survey - Container Survey; Quantitative
अनुबंध अवधि / Contract Period	3 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या / Minimum number of bids required to disable automatic bid extension	1

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	135425415
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	AXIS BANK LTD
ईएमडी राशि/EMD Amount	500000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	AXIS BANK LTD
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	2.78
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	42

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लभार्थी /Beneficiary :

Container Corporation of India Limited
CONCOR Bhawan', C-3, Mathura Road, Opp. Apollo Hospital, New Delhi 110 076,
(New Delhi)

UIN Number NCTGC2415P

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमएसई के लिए सक्षम प्राधिकारी का विवरण:/Details of the Competent Authority for MSE

सक्षम प्राधिकारी का नाम/Name of Competent Authority	Mayank Mathur
सक्षम प्राधिकारी का पदनाम/Designation of Competent Authority	Group General Manager
सक्षम प्राधिकारी का कार्यालय/विभाग/प्रभाग/Office / Department / Division of Competent Authority	Commercial and Operations
सीए अनुमोदन संख्या/CA Approval Number	98653
सक्षम प्राधिकारी अनुमोदन तिथि/Competent Authority Approval Date	03-11-2025
सक्षम प्राधिकारी द्वारा प्रदान की गई स्वीकृति का संक्षिप्त विवरण//Brief Description of the Approval Granted by Competent Authority	Office of the Development Commissioner, Ministry of MSEs and Govt. of India vide their letter no. F.No.21 (9)/2017-MA Pt.1 dated 01.03.2018 has exempted CONCOR for "Container Survey contracts under Mandatory Target of procurement from MSEs. Further, due to operational issues the splitting of Container Survey contracts is not feasible.

Competent Authority Approval for not opting Micro and Small Enterprises Preference : [View Document](#)

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

2. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- If number of technically qualified bidders are only 2 or 3.
- If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Price breakup, Schedule of Rates and Guide to quote in this BID - [1762167259.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Pre-qualification criteria if required:a) Proof of EMD Submission/EMD relaxation document as per respective GEM guidelines.

b) Self Attested copy of the Experience Certificate for the work of Survey of ISO/DSO containers of at least 1,00,000 TEUs per annum or Import/Export cargo of 13,00,000 MT per annum during any two of the previous four(4) financial years i.e. 2022-23, 2023-24, 2024-25 and the current FY 2025-26 in original or self attested copy as stipulated in ATC I, Para 2.1 in the format specified in ATC I, Para 2.1. (ii).

Self attested Documents regarding financial standing of the firm/company signed by Chartered Accountant as per requirement of ATC I, Para 2.2.

License to act as Surveyor/loss assessor under the Insurance Act, 1938. The tenderer should possess license to act as Surveyor/loss assessor under the Insurance Act, 1938. The license in the name of Proprietor/Partner/Director of the firm/Company may also be accepted

If the existing contractor has submitted the tender for the same activity in the same facility, the existing contractor's bid should necessarily be accompanied by a latest satisfactory performance report for last one year from the same terminal. In case, his bid for the same activity is not accompanied with the above mentioned satisfactory performance report, it will not be considered.

m) In case the bidder is working at any or one of CONCOR terminals in the same Area I, North, his bid should necessarily be accompanied by a latest satisfactory performance report for last one year from that/those terminal/s. In case, his bid is not accompanied with the above mentioned satisfactory performance report, it will not be considered.

If you want to add additional conditions in addition to standard SLA then please mention the clauses of additional SLA:As detailed in the ATC (Additional Terms and conditions document) annexed with the GEM Bid document.

Format to be uploaded by buyer for the breakup of components on cost/price offered by Service Provider in the Bid:[1762147907.pdf](#)

Payment Terms:[1762147977.pdf](#)

If you want to add additional conditions in addition to standard SLA then please upload approval from competent authority:[1762167505.pdf](#)

Scope of Work:[1762167396.pdf](#)

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
10-11-2025 15:00:00	<p>CONCOR ANNEXE, 2nd Floor, NSIC New MDBP Building, opposite to NSIC Okhla metro station, Okhla Industrial Area, New Delhi-110020</p> <p>A pre-bid meeting would be held on 10.11.2025 at 15:00 hrs at CONCOR ANNEXE, 2nd Floor, NSIC New MDBP Building, opposite to NSIC Okhla metro station, Okhla Industrial Area, New Delhi-110020, to clarify doubts, etc. before the bidder submits his bid. The intending bidders are requested to email their doubts, queries, clarifications etc. on deepaktiwari@concorindia.com latest by 07.11.2025 to enable CONCOR to examine the same well in advance. If the intending bidders are not able to submit the same in advance, as mentioned, they must bring them in writing when they come for the pre-bid meeting. All issues would be clarified, and also put on the website for the benefit of all the bidders. Corrigendum, if any will be uploaded on or after 13.11.2025</p>

Survey Or Market Research Services/ Program Evaluation Or Assessment Survey Services/Feedback Survey - Container Survey; Quantitative (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Survey domain	Container Survey
Type of survey	Quantitative
Scope of work	Pre Survey Work and Data Collection
Activities under pre survey work	as per scope of work/ATC
Geographic Coverage	As defined in scope of work
Mode of data collection	As per scope of work/ATC
Sub-activities required under Data collection	As per scope of work/ATC
Unit of survey	Container
Technical manpower required to be deployed on the project	as per ATC
Minimum number of enumerators required	As per ATC
Qualification of field enumerators	As per ATC
Other Support Activities Required	As per ATC
एडऑन /Addon(s)	
अतिरिक्त विवरण /Additional Details	
Provide number and other details of sample size for quantitative survey	as per ATC
In case of qualitative survey, provide number and details of in-depth interviews(Please clarify if number specified is unique number of interviews or multiple interviews are expected)	NA
In case of qualitative survey, specify number and other details of focussed group discussions (FGD) required(Please clarify if number specified is unique number of interviews or multiple interviews are expected)	NA

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents
प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity set to 1	अतिरिक्त आवश्यकता /Additional Requirement
1	Jitendar Kumar Jeengar	203207, Container Co. of India Ltd., Inland Container Depot, Noida-Dadri Road, Near Dadri Railway Station, Tilapata, Greater Noida, Dist. Gautam Budh Nagar (U.P.)	1	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

BONAFIDE OFFERS

The tenderer should be an experienced and financially capable bona-fide containers/cargo Surveyor, which shall mean an entity:-

- The tenderer should possess a license to act as Surveyor/loss assessor under the Insurance Act, 1938. The license in the name of Proprietor/Partner/Director of the firm/Company may also be accepted.
- Having required previous experience as specified in para 2.1 below.
- Having sound financial standing as described in para 2.2 below.
- Having adequate no. of technically/professionally qualified personnel with him to manage the survey of container/cargo and inventory management work efficiently. There should be at least one valid IICL Certificate holder on the rolls of the bidder on the date of submission of bids. The valid IICL certificate may be in the name of Proprietor/Partner/Director/Employee in the participating firm. The bidder must submit the proof of the same.

v Meeting all other requisites laid down in this chapter (ATC-I) elsewhere.

2. ELIGIBILITY CRITERIA

2.1 EXPERIENCE

- SURVEY OF CONTAINERS:-** The tenderer must be an experienced and qualified licensed Surveyor having minimum 02 years experience in the work of survey of ISO/DSO containers of at least **1,00,000 TEUs per annum** or import/export cargo of **13,00,000 MT per annum** during any two of the previous three financial years i.e. **2022-23, 2023-24 and 2024-25 and the current financial year 2025-26** in the same name/firm composition in which he is applying for this tender. The experience should be of having worked as Surveyor with any of the organization of following type:-

- Any Major Port Trust
- ICDs/CFSS owned by CONCOR/CWC/Central or state Public Sector Undertaking / Private Operator.
- Cargo terminals managed by Airports Authority of India.
- Shipping Lines

The experience certificate should be in form of having rendered services satisfactorily. Tenders received without proof of such experience will be summarily rejected.

If the existing contractor has submitted the tender for the same activity in the same facility, the existing contractor's bid should necessarily be accompanied by a satisfactory performance report from the same terminal. In case, if his bid for the same activity is not accompanied with the above mentioned satisfactory performance report, it will not be considered.

(ii) EXPERIENCE CERTIFICATE:

All the prospective bidders are expected to submit their experience in the following format:

(On the letter head of the Company issuing the certificate)

"This is to certify that M/s _____ have worked as our Contractor for the work of survey of ISO /DSO containers and/or cargo. They have rendered services satisfactorily.

The details of containers/cargo surveyed by them during the previous _____ years have been as under:

S.No.	Year	No. of containers (TEUs)/cargo (MT) Surveyed	Place of work
1			
2			
3			
4			

Date:

Signature

Name

Designation of signing authority

Seal of the Company"

2.2 FINANCIAL CREDIBILITY

Turnover: The tenderer should have achieved a minimum *gross turnover of **Rs.67,71,300/-(Rupees Sixty Seven Lakhs Seventy One Thousand and Three hundred Only)** per annum in his/her business (in the same name in which he/she is submitting his/their offer) during any two of the previous three financial years i.e. **2022-23, 2023-24 and 2024-25 and the current financial year 2025-26** in the same name/firm composition in which he is applying for this tender.

Audited copies of the Balance Sheets and Profit & Loss Accounts for years FY' **2022-23, 2023-24 and 2024-25** should be duly attached. However unaudited reports/Chartered Accountant's certificate for the current financial year, **FY 2025-26** shall be accepted.

(ii) Networth: The tenderer must have a positive net worth based on the latest completed financial year's Profit & Loss Account/balance sheet, which is duly certified by a Chartered accountant.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

3. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

CONTAINER CORPORATION OF INDIA LIMITED

payable at
New Delhi

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

4. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

CONTAINER CORPORATION OF INDIA LIMITED

Account No.
921020041208821

IFSC Code
UTIB0000007

Bank Name

AXIS BANK

Branch address

AXIS BANK LIMITED, STATESMAN HOUSE 148 BARAKHAMBHA ROAD NEW DELHI 110001

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

5. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

CONTAINER CORPORATION OF INDIA LIMITED

payable at
New Delhi

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)

9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---