





दिनांक /Dated: 13-11-2025

# बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details			
बिड बंद होने की तारीख/समय /Bid End Date/Time	24-11-2025 20:00:00		
बिड खुलने की तारीख/समय /Bid Opening Date/Time	24-11-2025 20:30:00		
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)		
मंत्रालय/राज्य का नाम/Ministry/State Name	Gujarat		
विभाग का नाम/Department Name	Social Justice And Empowerment Department Gujarat		
संगठन का नाम/Organisation Name	N/a		
कार्यालय का नाम/Office Name	Dr Jivaraj Mehta Bhavan		
वस्तु श्रेणी /Item Category	Cleaning, Sanitation and Disinfection Service - Outcome Based - HOSTEL; General Cleaning (Sweeping, Mopping, dusting); Indoor , Cleaning, Sanitation and Disinfection Service - Outcome Based - HOSTEL; General Cleaning (Sweeping, Mopping, dusting); Outdoor , Cleaning, Sanitation and Disinfection Service - Outcome Based - HOSTEL; UNDERGROUND AND OVERHEAD TANK; UNDERGROUND AND OVERHEAD TANK		
अनुबंध अविध /Contract Period	1 Year(s)		
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	149 Lakh (s)		
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)		
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No		
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover	No		
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		

बिड विवरण/Bid Details		
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3	
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1	
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No	
बिड का प्रकार/Type of Bid	Two Packet Bid	
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days	
न्यूनतम मूल्य/Floor Price	This bid has been created/published with floor price(minimum value) selected by the Buyer. Service Providers are advised to quote above the minimum floor value.	
अनुमानित बिड मूल्य /Estimated Bid Value	7464274.5	
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation	
मध्यस्थता खंड/Arbitration Clause	No	
सुलह खंड/Mediation Clause	No	

# ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	223928

# ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

- (a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.
- (b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance securityshould be in favour of Beneficiary, wherever it is applicable.

### लाभार्थी /Beneficiary :

ADMINISTRATIVE OFFICER
BLOCK NO.4/1, DR. JIVRAJ MEHTA BHAVAN, SECTOR – 10, GANDHINAGAR
(Gujarat Samras Chhatralay Society)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

# एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

### एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
स्क्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority: Purchase preference will be given to MSEs as Micro and Small Enterprises from the State of Bid Inviting Authority. If the bidder wants to avail the Purchase preference, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
- 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc.

This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

# Cleaning, Sanitation And Disinfection Service - Outcome Based - HOSTEL; General Cleaning (Sweeping, Mopping, Dusting); Indoor ( 26985 )

# तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Space	HOSTEL		
Nature of Service	General Cleaning (Sweeping, Mopping, dusting)		
Type of Area	Indoor		
Area Inclusions	Common area/Lobby/Reception/Waiting Area		
Floor Type	Normal Stone/Ceramic tile/Cemented Floor		
Type of Cycle	Daily		
एडऑन /Addon(s)			
Consumables to be provided by Service Provider	Yes		
High End Machinery & Equipment to be provided by Service Provider	Yes		

# क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price Yes defined by Buyer	
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प्राचल/Parameter	मूल्य/Values	
कोर / Core	0.32	
एडऑन /Addon(s)		
Consumables to be provided by Service Provider	0.01	
High End Machinery & Equipment to be provided by Service Provider	0.01	

# अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

# परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Area in Sq. Metre	अतिरिक्त आवश्यकता /Additional Requirement
1	Minaben Khodabhai Rathod	364001,SAMRAS BOYS HOSTEL BHAVNAGAR, MAHARAJA KRUSHNAKUMARSINHAJI BHAVANAGAR UNIVERSITY CAMPUS	26985	<ul> <li>Frequency in each cycle: 2</li> <li>Number of working days in a month: 30</li> <li>Number of cycles during Contract Period: 365</li> </ul>

# Cleaning, Sanitation And Disinfection Service - Outcome Based - HOSTEL; General Cleaning (Sweeping, Mopping, Dusting); Outdoor ( 14200 )

# तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Space	HOSTEL		
Nature of Service	General Cleaning (Sweeping, Mopping, dusting)		
Type of Area	Outdoor		
Area Inclusions	Garden		
Floor Type	Not Applicable		
Type of Cycle	Daily		
एडऑन /Addon(s)			
Consumables to be provided by Service Provider	Yes		
High End Machinery & Equipment to be provided by Service Provider	Yes		

# क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

प्राचल/Parameter	मूल्य/Values	
कोर / Core	0.13	
एडऑन /Addon(s)		
Consumables to be provided by Service Provider	0.01	
High End Machinery & Equipment to be provided by Service Provider	0.01	

प्राचल/Parameter	मूल्य/Values

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

# परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Area in Sq. Metre	अतिरिक्त आवश्यकता /Additional Requirement
1	Minaben Khodabhai Rathod	364001,SAMRAS BOYS HOSTEL BHAVNAGAR, MAHARAJA KRUSHNAKUMARSINHAJI BHAVANAGAR UNIVERSITY CAMPUS	14200	<ul> <li>Frequency in each cycle: 1</li> <li>Number of working days in a month: 30</li> <li>Number of cycles during Contract Period: 365</li> </ul>

# Cleaning, Sanitation And Disinfection Service - Outcome Based - HOSTEL; UNDERGROUND AND OVERHEAD TANK; UNDERGROUND AND OVERHEAD TANK ( 1350 )

# तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Space	HOSTEL		
Nature of Service	UNDERGROUND AND OVERHEAD TANK		
Type of Area	UNDERGROUND AND OVERHEAD TANK		
Area Inclusions	UNDERGROUND AND OVERHEAD TANK		
Floor Type	UNDERGROUND AND OVERHEAD TANK		
Type of Cycle	Monthly		
एडऑन /Addon(s)			
Consumables to be provided by Service Provider Yes			
High End Machinery & Equipment to be provided by Service Provider	Yes		

# क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	Yes	1
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प्राचल/Parameter	मूल्य/Values		
कोर / Core	11.47		
एडऑन /Addon(s)			
Consumables to be provided by Service Provider	0.01		
High End Machinery & Equipment to be provided by Service Provider	0.01		

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

### परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Area in Sq. Metre	अतिरिक्त आवश्यकता /Additional Requirement
1	Minaben Khodabhai Rathod	364001,SAMRAS BOYS HOSTEL BHAVNAGAR, MAHARAJA KRUSHNAKUMARSINHAJI BHAVANAGAR UNIVERSITY CAMPUS	1350	<ul> <li>Frequency in each cycle: 1</li> <li>Number of working days in a month: 30</li> <li>Number of cycles during Contract Period: 12</li> </ul>

# क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तै/Buyer Added Bid Specific Terms and Conditions

### 1. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

### 2. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 50 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity or duration.

### 3. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

### 4. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

### 5. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

### 6. Payment

**PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

### 7. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

CEO, GUJARAT SAMRAS CHHATRALAY SOCIETY, GANDHINAGAR payable at SBI GANDHINAGAR

SBI GANDHINAGA

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 8. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

### CEO, GUJARAT SAMRAS CHHATRALAY SOCIETY, GANDHINAGAR

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

### 9. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of

CEO, GUJARAT SAMRAS CHHATRALAY SOCIETY, GANDHINAGAR payable at SBI GANDHINAGAR

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

### 10. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

### CEO, GUJARAT SAMRAS CHHATRALAY SOCIETY, GANDHINAGAR

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

## 11. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1. Certificate of Incorporation & MOA / Trust Deed / registration deed for proprietary or Partnersh ip deed of firm.
- Profile of the bidder as per Annexure 01.
- 3. Documentary evidence for Legal status. Likes PAN Card, etc.
- 4. E.P.F. Registration certificate, ESIC Registration certificate, Professional Tax Registration Certificate, Current GST Registration Certificate & Valid license issued by regional labour commissioner.
- 5. Income Tax Returns for last three years i.es 2022-23, 2023-24 & 2024-25 ending 31st March 2025.
- 6. Audited Balance sheet and Income statement duly signed by the statutory auditors and authorized signatory/i.es of the Bidder for the years 2022-23, 2023-24 & 2024-25 ending 31st March 2025.
- 7. Original Chartered Accountant certificate clearly indicating turnover of the bidder from Housek eeping business in the last three years 2022-23, 2023-24 & 2024-25 ending 31st March 2025. A s per the format given at **Annexure 02.**
- 8. Last six month GST payment receipt & return copy. (April-25 to Sep-25)
- 9. Works to be demonstrated by contract / agreement / Work Order and Evidence of satisfactory work completion for all contracts showcased in the list of past & present clients as per Annexu re 03. (The work order/ work completion should clearly indicate number of person's/Sq. foot a rea, amount of actual work done and time period of contract otherwise will not be considered fo r evaluation)
- The declaration of the bidder that they have not been black listed for any contract executed Go vernment / Semi Government Organisations / Institutions / University etc. in past. (Annexure 04)
- 11. The declaration of the bidder of the bidder that they have not been penalized by any court in In
- 12. General power of attorney/ Board of Directors resolution/ Deed of Authority contract and all cor respondences/ documents thereof. Format for General Power of Attorney is given at **Annexure 05**.
- 13. Details of Existing Sweeper, Gardener & Supervisors. As per **Annexure 06**.
- 14. The latest EPF challan for Nos. of Permanent Employees / Security personnel of bidder. (Last Si x Month, i.e. : April-25 to Sep-25)
- 15. Deceleration of scope of work. As Per Tender attachment file.

### 12. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

### 13. Buyer Added Bid Specific SLA

Text Clause(s)

1. For EMD Exemption - The bidder have to submit valid supporting documents like SSI (SSI/ MS ME Part-II) & CSPO / NSIC / DGS&D Registration Certificates which clearly indicates E.M.D. exe

mption OR If the bidder is eligible for E.M.D. exemption as per Gujarat State Purchase Policy – 2024 / GeM GTC / Government Guidelines, the bidder have to submit required Certificates / pr off along with the declaration with valid supporting documents.

- 2. If in any case the cleaning operation is disrupted or the operation of the agency is unsatisfact ory and the cleaning is to be arranged by Samaras Hostel Authority, all the expenses of the same will be borne by the agency.
- 3. Hostel Authority will have the rights to discontinue the cleaning services/ to start the cleaning service with limited cleaning in the Samaras Hostel subject to the circumstances the same will be paid as per tender terms & conditions.
- 4. Bidder must have to submit all the documents online in proper sequence and with proper pa ge number as per instructions given in "CHECKLIST OF DOCUMENTS COMPRISING THE BID" els e the bid will not consider for technical evaluation process.
- 5. The Authority reserves the right to terminate the Contract at any time & Black-Listing the age ncy at any time, considering the facts.
- 6. Documents submitted after the last date of tender submission will not be accepted in represe ntation.

# 14. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

# अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1

- bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
- 16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the सामान्य नियम और शर्तै/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तै/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---