

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	05-12-2025 19:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	05-12-2025 19:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Defence
विभाग का नाम / Department Name	Department Of Defence Production
संगठन का नाम / Organisation Name	Bharat Dynamics Limited
कार्यालय का नाम / Office Name	*****
वस्तु श्रेणी / Item Category	Customized AMC/CMC for Pre-owned Products - Comprehensive AMC of HVAC Equipment at EP Shop; HVAC Equipment; Annual Maintenance Contract (AMC); Quarterly; No
अनुबंध अवधि / Contract Period	2 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या / Minimum number of bids required to disable automatic bid extension	1

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
क्रेता के लिए उपलब्ध आईटीसी/ITC available to buyer	Yes
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

2. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract:**[1764303175.pdf](#)**Product/Equipment Details:**[1764303216.pdf](#)**Scope of Work:**[1764303234.pdf](#)**Customized AMC/CMC For Pre-owned Products - Comprehensive AMC Of HVAC Equipment At EP Shop; HVAC Equipment; Annual Maintenance Contract (AMC); Quarterly; No (1)****तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	Comprehensive AMC of HVAC Equipment at EP Shop
Product Brand	HVAC Equipment
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess
100%	NA

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	*****	*****Medak	1	<ul style="list-style-type: none"> Number of months within the contract period for which service is required : 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Generic

Option Clause: Excess Settlement. The excess settlement has been enabled for the service, allowing service providers to include additional charges up to a specified percentage of the item-level total value, including addons, in their invoices. Service providers must declare the applicability of additional charges during invoice creation and submit mandatory supporting documents to avail this option. The total invoice amount, including additional charges, shall not exceed the agreed-upon excess settlement percentage for the order.

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

5. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

I. SCOPE OF SERVICE:

S. No	Description	Qty
1	Comprehensive AMC of HVAC Equipment at EP Shop	1 Year

II. COMPREHENSIVE AMC OF HVAC EQUIPMENT AT EP SHOP

LIST OF EQUIPMENTS UNDER AMC

S. No.	EQUIPMENT	LOCATION	MAKE	CAPACITY	QTY
1	Chiller	EP Plant	Bitzer	27 TR	01 Nos
2	Cooling Tower	EP Plant	Bell	160 US GPM	01 Nos
3	Primary Pump-1	EP Plant	KSB	90 US GPM	01 Nos
4	Primary Pump-2	EP Plant	KSB	90 US GPM	01 Nos
5	Secondary Pump-1	EP Plant	KSB	90 US GPM	01 Nos
6	Secondary Pump-2	EP Plant	KSB	90 US GPM	01 Nos
7	Condenser Pump-1	EP Plant	KSB	160 US GPM	01 Nos
8	Condenser Pump-2	EP Plant	KSB	160 US GPM	01 Nos
9	Electrical Panel	EP Plant	VM Fab	-	01 Nos

1. SERVICE SCHEDULES INCLUDES:

- Break down call will be attended on priority basis within 24 hrs from date of intimation.
- Preventive maintenance of complete system will be carried out on quarterly basis as per OEM.
- Inspection of all equipments as per OEM.

2. CHILLERS:

- Checking the functioning of chiller and taking a set of readings and evaluating the same to ensure the satisfactory performance of the plant.
- Review the control panel for proper operation & record fault histories.
- Inspecting entire system for unusual conditions such as noise, vibration, etc.
- Checking the system operating pressure and temperatures to ensure proper operating conditions.
- Comparing the chilled water temperature at full load with the chilled water temperature control.
- Inspecting and adjusting, if required, of all safety controls.
- Inspecting all operating control and sequence of operation.
- Inspecting starter contacts are shield, transformer, and motor terminals.
- Check connection in starter; tighten motor terminal control circuit terminals.
- The system will be serviced four times in the contract period.
- The compressor will be checked for its proper functioning and if any defect is found, the same will be rectified. The defective spares for the system will be replaced and consumables like refrigerant gas will also be supplied by us whenever necessary.
- The entire refrigeration system will be checked for any leak and attended too if necessary.
- Safety controls such as pressure cut outs will be tested for proper functioning and in case of any malfunctioning; they will be either repaired or replaced accordingly.
- Any defect in the electrical items and control wiring will be attended too.
- Check the liquid sight glass to determine the refrigerant level, if there is any refrigerant shortage in system.
- Checking the starter & contactors and transformer & cleaning the same. If necessary, the same will be replaced.
- Inspection of all equipment's will be conducted apart from servicing.

3. COOLING TOWERS:

- Checking of cooling tower hub assembly for normal operation.
- Cleaning of cooling tower sump, spray nozzle and cleaning of cooling tower fills externally.
- Checking of cooling tower fan motor/blade for proper functioning.
- External cleaning of cooling tower fills will be carried out four times in a year.
- Checking the fan blades for defects and cleaning if required.

4. PUMPS:

- Checking pump & motor alignment.
- Checking voltage of pump motor.
- Greasing bearings of pump & motor.
- Checking for pump vibration/abnormal noise.
- Checking the pressure/temperature gauges.
- Checking for strainer cleaning.
- Checking pump motor amps and terminal connections.
- Checking of pump coupling/spider washer.
- Checking starter controls of pump motor and clean any shielded contacts.

5. BREAKDOWN CALLS:

- Breakdown calls will be attended promptly and on top priority as & when required.

III. TERMS AND CONDITIONS:

1. Your offer should be valid as per GeM.
2. The Site-in-charge for the subject work is Mr. Sarvesh Kumar Verma, PE (PED-CP), Mr. Aravindan V, CE (PED-HT EP) & Engineer-In-charge is Mr. Puneet Kumar Singh Mgr (CP-PED).
3. Contract Period:- Two (2) Year w.e.f. GeM Order date.
4. While working on site, your personnel should follow all safety precautions with PPEs & any hindrance in the working area at BDL is not responsible for any accidents to your service personnel. Insurance & all other incidents are in your scope to the extent of his liability under workmen's compensation ACT 1923 & others. BDL is not responsible for any direct or indirect accidents to your service personnel. Vendor has to arrange all the necessary safety devices like, Helmets, safety shoes, etc for carrying out the entire work.
5. Contractor has to depute OEM's engineer at site for Preventive maintenance and Breakdown maintenance by intimating one day advance to Shift Engineer.

IV. PAYMENT CONDITIONS:

1. Payment terms: Pro-rata Payment will be paid after successful completion of the subject work and submission of GST Invoice along with service visit report duly signed by Engineer-in-charge on Quarterly
2. BDL reserves its right to release GST only after supplier's invoice/debit note is reflected in GSTR-2B/2A within the specified time limit mentioned in GST law.
3. Offer has to specify the applicable taxes, and other terms & conditions.
4. L.D.Clause: BDL may also deduct from the vendor as agreed, liquidated damages to the sum of 1/100 of the delay percentage{Delay percentage = (period of Delay in Delivery in Weeks) x 100 / (Delivery Period in weeks as per contract)} of the PO/Contract price of the delayed/undelivered stores/ services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the PO/Contract price of the value of delayed stores/services.GST extra is applicable on Liquidated damages.
5. Statutory deductions as applicable will be deducted while releasing the payment.

V. ELIGIBILITY CRITERIA:

1. The following documents is required to be submitted by the contractor during participating in bid for qualification of technical bids
 - a. Valid GST, PAN MSME,
 - b. Contractor shall have OEM/OEM Authorized. OEM is M/s ABS FUJITSU GENERAL PVT. LTD.
 - c. Previous Experience
 - d. Contractor shall have office in the state of consignee as per GeM.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to

exemption provided to such sellers under GeM GTC.

3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

