





बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details			
बिड बंद होने की तारीख/समय /Bid End Date/Time	12-12-2025 20:00:00		
बिड खुलने की तारीख/समय /Bid Opening Date/Time	12-12-2025 20:30:00		
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)		
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways		
विभाग का नाम/Department Name	Indian Railways		
संगठन का नाम/Organisation Name	Southern Railway		
कार्यालय का नाम/Office Name	Southern Railway		
कुल मात्रा/Total Quantity	787		
वस्तु श्रेणी /Item Category	LED Batten (Q2)		
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)		
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No		
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover	No		
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria, Past Performance, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid? बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)		
bids required to disable automatic bid extension			

दितों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ जाएगी। / Number of days for which Bid would be auto-extended औटो एक्सरेशन अधिकतम किरती बार किया जाना है! / Number of Auto Extension count विगत प्रदर्शन /Past Performance कि से रिवर्स नीलामी सिक्य किया/Bid to RA enabled कि का फकर/Type of Bid कि का फकर/Type of Bid कि का फकर/Type of Bid विवाद प्रदर्शन /Past Performance कि से रिवर्स नीलामी सिक्य किया/Bid to RA enabled कि का फकर/Type of Bid कि का फकर/पुर्ण को से स्था कि का किया कि का से स्था प्रधानिक किया विवाद प्रधानिक किया कि स्था कि का स्था प्रधानिक किया विवाद प्रधानिक किया कि स्था कि किया विवाद प्रधानिक किया कि से सिक्य किया /Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) अनुमानित कि उम्हन्य /Estimated Bid Value मुल्यांकन पदि/Evaluation Method करस्थल खंड/Arbitration Clause No अनुस्थकत पदि/Evaluation Method करस्थल खंड/Arbitration Clause No क्षेत्रक खंड/Mediation Clause No क्षेत्रक खंड/Mediation Clause No क्षेत्रक खंड/Mediation Clause No क्षेत्रक खंड/Arbitration Arai/Bid splitting not applied. क्षेत्रक खंद वर्षयत/MII Purchase Preference क्ष्मरमाई खरेद वर्षयत/MII Purchase Preference क्ष्मरमाई खरेद वर्षयता/MII Purchase Preference क्षमरमाई खरेद वर्षयता/MII Purchase Preference क्षमरमाई खरेद वर्षयता/MSE Purchase Preference क्षमरमाई खरेद वर्षयता/MSE Purchase Preference		बिड विवरण/Bid Details			
Number of Auto Extension count वियत प्रवर्जन /Past Performance वि इं रिवर्स नीलामी सिक्र्य किया/Bid to RA enabled No वि इं रिवर्स नीलामी सिक्र्य किया/Bid to RA enabled तकनीकी मुल्यांकन के दौरान तकनीकी स्पष्टीकरण रेतु अनुवास समय /Time allowed for Technical Clarifications during technical evaluation निरीक्षण आवश्यक (सुर्वीव्य निरीक्षण प्रविक्रमण /तेम के सथ पूर्व पंजीकृत एजेंसियों दारा/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) अनुवानित विंड मूल्य /Estimated Bid Value मुल्यांकन प्रदिति/Evaluation Method गरमस्यत खंड/Arbitration Clause No प्रमुख विवरण/EMD Detail आवश्यकता/Required No प्रमुख विवरण /ePBG Detail आवश्यकता/Required No प्रमुख किया गया/ Bid splitting not applied. रमुआईआई खरीद वरीयता/MII Purchase Preference प्रमुआईआई खरीद वरीयता/MII Purchase Preference प्रमुख खरीद वरीयता/MII Purchase Preference	बढ़ाई जाएगी। / Number of days for which Bid	5			
बिंड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled विंड क प्रकर/Type of Bid Single Packet Bid Single Packet Bid तक्क्तीकी मृत्यांकन के दीयन तक्क्तीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation ितरीक्षण आवश्यक (सूचीबद निरीक्षण प्रविकरण /जेम के सब पूर्व पंजीकृत पंजीसमें द्वाय/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) 198324 मृत्यांकन पदिति/Evaluation Method Total value wise evaluation मध्यस्थता खंड/Arbitration Clause No सुनह खंड/Mediation Clause No सुनह खंड/Mediation Clause No स्मन्नी विवरण/EMD Detail आवश्यकता/Required No स्माई विवरण /ePBG Detail आवश्यकता/Required No समाइंग्राई खरीद वरीयता/MII Purchase Preference प्रमजाईआई खरीद वरीयता/MII Purchase Preference	·	1			
बिंड का प्रकार/Type of Bid तकनीकी सूत्यांकन के दीग्रन तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation तिरीक्षण आवश्यक (स्वीवद तिरीक्षण प्राधिकरण /अंभ के साथ पूर्व पंजीकृत पंजेरियों द्वारा/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) अनुमातित बिंड मृत्य /Estimated Bid Value 198324 मृत्यांकन पदित/Evaluation Method Total value wise evaluation मध्यस्यता खंड/Arbitration Clause No स्वतः खंड/Mediation Clause No प्रमाधी विवरण/EMD Detail आवश्यकता/Required No प्रमाधी विवरण /ePBG Detail आवश्यकता/Required No प्रमाधी विवरण /ePBG Detail अवश्यकता/Required No प्रमाधी विवरण /ePBG Detail अवश्यकता/Required No प्रमाधी विवरण /ePBG Detail अवश्यकता/Required No प्रमाधी विभाजन लागू नहीं किया गया/ Bid splitting not applied. प्रमाधी खरीद वरीयता/MII Purchase Preference प्रमाधी खरीद वरीयता/MII Purchase Preference	विगत प्रदर्शन /Past Performance	50 %			
तकनीकी मुल्यंकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation निरीक्षण आवश्यक (स्वीबद निरीक्षण प्रविकरण /जेम के सथ पूर्व प्रजीकृत एजेसियों द्वाग)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) अनुमानित बिड मृल्य /Estimated Bid Value 198324 मृल्यंकन पदिति/Evaluation Method Total value wise evaluation ग्राथ्यस्थता खंड/Arbitration Clause No No स्वतः खंड/Mediation Clause No No स्वतः खंड/Mediation Clause No अवश्यकता/Required No स्वत्यकता/Required No अवश्यकता/Required No	बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No			
अनुमत समय /Time allowed for Technical Clarifications during technical evaluation तिरीक्षण आवश्यक (स्वीवद तिरीक्षण ग्राधिकरण /अम के सथ पूर्व पंजीकृत एउंतियाँ द्वारा/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) अनुमानित बिड मृत्य /Estimated Bid Value 198324 मृत्यंकन पदित/Evaluation Method Total value wise evaluation मन्यस्थता खंड/Arbitration Clause No स्वतः खंड/Mediation Clause No स्वतः खंड/Mediation Clause श्वतः खंड/Mediation Clause श्वतः खंड/Mediation Clause श्वतः खंड/Mediation (Parall आवश्यकता/Required No स्वतं विवरण /ePBG Detail अवश्यकता/Required No स्वतं विभाजन लागू नहीं किया गया/ Bid splitting not applied. स्वआईआई खरीद वरीयता/MII Purchase Preference स्वआईआई खरीद वरीयता/MII Purchase Preference	बिड का प्रकार/Type of Bid	Single Packet Bid			
पूर्व पंजीकृत एउँसियाँ द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) अनुमानित विड मूल्य /Estimated Bid Value मूल्यांकन पद्मति/Evaluation Method म्हल्यांकन पद्मति/Evaluation Method महत्यांकन पद्मति/Evaluation Method महत्यांकन पद्मति/Evaluation Clause No No स्मान्द्र खंड/Mediation Clause No समझे विवरण/EMD Detail आवश्यकता/Required No सोबीजी विवरण /ePBG Detail आवश्यकता/Required No सोबीजी विवसण / क्षण्यां क्षण्यां मार्था/ Bid splitting not applied. समझाईआई खरीद वरीयता/MII Purchase Preference समझाईआई खरीद वरीयता/MII Purchase Preference समझाईआई खरीद वरीयता/MII Purchase Preference	अनुमत समय /Time allowed for Technical	2 Days			
मुत्यंकन पदित/Evaluation Method म्यस्थता खंड/Arbitration Clause सुलह खंड/Mediation Clause No प्रमुखे विवरण/EMD Detail आवश्यकता/Required No प्रावीजी विवरण /ePBG Detail आवश्यकता/Required No प्रावीजी विवरण /ePBG Detail अवश्यकता/Required No प्रावीजी विवरण /ePBG Detail अवश्यकता/Required No प्रावीजी विभाजन लागू नहीं किया गया/ Bid splitting not applied. प्रमुआईआई खरीद वरीयता/MII Purchase Preference प्रमुआईआई खरीद वरीयता/MII Purchase Preference प्रमुआईआई खरीद वरीयता/MII Purchase Preference	पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies	No			
मध्यस्थता खंड/Arbitration Clause सुतह खंड/Mediation Clause No स्मिन्नी विवरण/EMD Detail आवश्यकता/Required No स्मिन्नीजी विवरण /ePBG Detail आवश्यकता/Required No समिन्नीजी विभाजन लागू नहीं किया गया/ Bid splitting not applied. समिन्नाईआई खरीद वरीयता/MII Purchase Preference समिन्नाईआई खरीद वरीयता/MII Purchase Preference समिन्नाईआई खरीद वरीयता/MII Purchase Preference	अनुमानित बिड मूल्य /Estimated Bid Value	198324			
सुलह खंड/Mediation Clause ररमडी विवरण/EMD Detail आवश्यकता/Required No पीबीजी विवरण /ePBG Detail आवश्यकता/Required No ind विभाजन लागू नहीं किया गया/ Bid splitting not applied. रमआईआई खरीद वरीयता/MII Purchase Preference एमआईआई खरीद वरीयता/MII Purchase Preference पमआईआई खरीद वरीयता/MII Purchase Preference	मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation			
प्रमंडी विवरण/EMD Detail आवश्यकता/Required No पीबीजी विवरण /ePBG Detail आवश्यकता/Required No तेति विभाजन लागू नहीं किया गया/ Bid splitting not applied. समाईआई खरीद वरीयता/MII Purchase Preference एमआईआई खरीद वरीयता/MII Purchase Preference पमआईआई खरीद वरीयता/MII Purchase Preference	मध्यस्थता खंड/Arbitration Clause	No			
आवश्यकता/Required No प्रमेशाईआई खरीद वरीयता/MII Purchase Preference एमआईआई खरीद वरीयता/MII Purchase Preference एमएसई खरीद वरीयता/MSE Purchase Preference		<u></u>			
प्रमआईआई खरीद वरीयता/MII Purchase Preference एमआईआई खरीद वरीयता/MII Purchase Preference एमआईआई खरीद वरीयता/MII Purchase Preference एमएसई खरीद वरीयता/MSE Purchase Preference	जावरथकता/Required				
एमआईआई खरीद वरीयता/MII Purchase Preference एमआईआई खरीद वरीयता/MII Purchase Preference । No । Purchase Preference					
म्मएसई खरीद वरीयता/MSE Purchase Preference	पीबीजी विवरण /ePBG Detail	No			
•	अावश्यकता/Required ोली विभाजन लागू नहीं किया गया/ Bid splitting not appli				
एमएसई खरीद वरीयता/MSE Purchase Preference Yes	अावश्यकता/Required ग्रेमोबी विभाजन लागू नहीं किया गया/ Bid splitting not appli रमआईआई खरीद वरीयता/MII Purchase Preference	ed.			
I I	अावश्यकता/Required ओवश्यकता/Required ओवश्यकता/Required ओली विभाजन लागू नहीं किया गया/ Bid splitting not appli अभाईआई खरीद वरीयता/MII Purchase Preference एमआईआई खरीद वरीयता/MII Purchase Preference	ed.			

स्क्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25

- 1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 2. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents
- 3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

LED Batten (787 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)		

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)	
GENERIC	LED Batten Rating (in Watts)	20.0	
	Length of LED Batten (Nominal) (in mm)	1150.0	
	Lamp Efficacy (Lumen / Watt), Minimum	100, 110 Or higher	
	Warranty for free replacement (in Years)	3 Or higher	
CONSTRUCTIONAL Housing Material		Polycarbonate	
	Operating Voltage range (in Volts)	140 to 270	

Additional Specification Parameters - LED Batten (787 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)		
Requirement	LED BATTEN TUBE LIGHT OF 18-20 WATT 1150 FEET LONG WITH POLYCARBONATE BASE, IP 20 PROTECTION (Minimum), COLOR TEMPERATURE: 6000 +/- 500K, PF>/=0.9, SYSTEM OVERALL EFFICIENCY= 100 LUMEN/WATT (MIN) SUITABLE TO WORK AT 240 V, SINGLE PHASE AC SUPPLY.		
Acceptable Make :	PHILIPS, BAJAJ, CROMPTON GREAVES, HAVELLS, PANASONIC, WIPRO, JAQUAR, SURYA, EVEREADY, LUKER, GE (GENERAL ELECTRIC), SAMSUNG, C&S, HPL & POLYCAB only.		
SERVICE CENTRES REQUIRED	SUPPLIER WHO IS OEM/AUTHORISED DEALER AND HAS SERVICE CENTRES IN KERALA (PALAKKAD/SHORANUR, KOZHIKKODE, KANNUR) POLLACHI AREA & MANGALORE AREA HAS TO QUOTE WITH OEM/AUTHORISED DEALERSHIP CERTIFICATE & ADDRESS AND PHONE NUMBER OF SERVICE CENTRE/SERVICE ENGINEERS ALONG WITH THE OFFER.		
Offered Product Brochure	Bidder has to upload offered product brochure having technical specification or data sheet for evaluation.		
WARRANTY:	Minimum 3 YEARS or OEM standard warranty whichever is higher		

^{*} Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S o.	uरेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	SANITHA PRABHA	678002,Office of the Sr. Section Engineer, Electrical Works, Southern Railway, Palakkad - 678 002	787	30

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity \div Original quantity) \times Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- a) For past experience and past performance as mentioned in the bid document: Any credentials of successful execution of LED light items contract to Railway/PSU/Central government or State Government organization will be considered. Supply credential s of private organizations will not be considered. Firms must attach Contract/Purchas e order copies along with CRAC, Receipt note, RITES inspection certificate or completi on certificate or else the offers will be rejected.
- b) Participating traders/agents/dealers/reseller or distributor has to attach authorized dealership certificate/letter from OEM or else the offer will be rejected.
- .2.2) Technical compliance:
- a) In case of any deviation, the same has to be attached in the ATC document.
- b) Confirmation of technical compliance for each of above specification parameter sh ould be uploaded for evaluation.
- 2.3) Product Performance:
- a) Railway reserves the right to accept/reject the offer based on past performance to ensure reliability of supply and quality of the offered product.
- b) One of the essential principles of purchasing function is selection of right source fo r supply. This aspect has been emphasized by Railway Board through various circular s in the past RB Lr No. 2022/RS(G)777/1(E 3382862) New Delhi dated 07.07.2022 with Sub: Acceptance of tender, Consideration of performance of vendors. Railway Boar

d letter dated 11.02.2016 inter-alia stipulates due consideration of dis-satisfactory pa st performance of vendors while deciding tender to ensure timely supply of material in required quantity to meet the needs of operation, maintenance, safety, etc. of the Railways. With complete digitization of the supply chain, sufficient data is available on IREPS/IMMS reflecting various aspects of performance of suppliers for individual contract, supplier and item. Warranty failures and response of vendors to such failures is one of the important parameters of performance of a vendor. Suitable means may be adopted to capture warranty performance of the vendors. It is again emphasized that Performance of vendors, including warranty failures and response, would invariably be considered while deciding the tenders.

- 2.4) Successful bidder should upload Turnover Declaration Certificate as per the Rail ways Performa along with the Tax Invoice in order to make the payment. Any delay on payment on account of non-submission of Turnover Declaration Certificate, Railway is not responsible for the same.
- 2.5) HSN Code: Please mention the correct HSN code for the offered product.
- 2.6) Contact number of the consignees: OFFICE OF THE SENIOR SECTION ENGINEER E LECTRICAL CALICUT RAILWAY STATION SOUTHERN RAILWAY, KOZHIKODE KERALA 673 001 CONTACT NUMBER 9746763329
- 2.7) For payment purpose Self Attested Aggregate turnover Certificate has to be uplo aded along with the invoice.
- 2.8) For Railway use:: Demand-No.: SR-032165-25-00343 Demand-Date 19/09/25

3. Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

4. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

5. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

6. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

7. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects

/ service requirement during warranty period, Seller has to complete the required Service / Rectification within 15 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The

Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

यह बिंड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---